D4Science Infrastructure - Incident #9940

User unable to delete a file

Oct 12, 2017 02:38 PM - Sheena Bassett

Status:	Closed		**Start date:**	Oct 12, 2017
Priority:	Normal		**Due date:**	
Assignee:	Valentina Marioli		**% Done:**	100%
Category:	Application		**Estimated time:**	0.00 hour
Target version:	UnSprintable			
Infrastructure:	Production			

Description

User Francesca Morselli (francesca.morselli@dans.knaw.nl) can't delete the file at https://goo.gl/KB15dU. I tried to do it and the following error message appears:

Sorry, an error has occurred on the server when deleting item. java.lang.ClassCastException: java.lang.String cannot be cast to org.gcube.common.homelibary.model.items.ItemDele

The file name has a ":" character in it which I suspect is causing the problem!

History

#1 - Oct 12, 2017 03:15 PM - Leonardo Candela

- Tracker changed from Support to Incident

- Assignee changed from Francesca Morselli to Valentina Marioli

- Target version changed from D4Science infrastructure upgrade to gCube 4.8.0 to UnSprintable

- Infrastructure Production added

- Infrastructure deleted (Development)

I confirm the issue is related to the ":" in the name. I kindly ask @valentina.marioli@isti.cnr.it to delete the file

The path of the VRE folder containing it is Parthenos > Work Package Activities > WP 3 - Common Policies and Implementation Strategies > Meetings > 2017_09_21_WP3_F2F_Den Haag

#2 - Oct 12, 2017 03:50 PM - Valentina Marioli

- Status changed from New to In Progress

- % Done changed from 0 to 50

#3 - Oct 12, 2017 04:13 PM - Valentina Marioli

- Status changed from In Progress to Closed

- % Done changed from 50 to 100

The file has been removed.