

D4Science Infrastructure - Task #9570

Support # 9536 (Closed): Critical Workspace-SAI issues

Metadata information not correctly reported to SAI

Sep 01, 2017 06:34 PM - Valentina Marioli

<b>Status:</b>	Rejected	<b>Start date:</b>	Sep 01, 2017
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Valentina Marioli	<b>% Done:</b>	100%
<b>Category:</b>	Other	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	Improving HL Rest API		
<b>Infrastructure:</b>	Production		
<b>Description</b> Randomly, a project's full metadata information is not correctly reported to SAI and thus is not correctly saved on the Workspace. When this error occurs, the SAI project is compromised and cannot be neither saved nor opened. Also in this case a new project should be started from scratch. It seems that such information are not available or not updated when the service sends the request. This issue is related to communication problems between SAI and the Workspace.			

History

#1 - Feb 18, 2019 12:53 PM - Pasquale Pagano

- Status changed from New to Rejected