D4Science Infrastructure - Support #9548

Smaph app: error from remote server

Aug 30, 2017 03:09 PM - Roberto Cirillo

Status:	Closed		**Start date:**	Aug 30, 2017
Priority:	Normal		**Due date:**	
Assignee:	Marco Cornolti		**% Done:**	100%
Category:	Application		**Estimated time:**	0.00 hour
Infrastructure:	Production			

Description

The smaph app seems to receive an error from a remote server.
I see in the catalina log the following url:

```
http://wikisense.mkapp.it:80/tag/tag?lang=en&method=base&epsilon=0.2&minLinkProbability=0.0&relate
dness=mw&sortBy=COMMONNESS&bogusFilter=false&useTagger=false&useContext=false
```

and if I try to check the url by browser I have a 502 error. Please, could you check the remote application?

History

#1 - Aug 30, 2017 04:25 PM - Marco Cornolti

Hi Roberto,

that service is hosted on an unstable machine that may give errors from time to time. I have checked it now and it seems to be working. The issue will be permanently solved after we migrate it to #9235.

#2 - Aug 30, 2017 04:41 PM - Roberto Cirillo

- Tracker changed from Task to Support

- Status changed from New to Closed

- % Done changed from 0 to 100

ok thanks.