

D4Science Infrastructure - Incident #9531

Shared disk between Portal cluster nodes not responding - file system problem?

Aug 22, 2017 03:59 PM - Massimiliano Assante

Status:	Closed	Start date:	Aug 22, 2017
Priority:	Urgent	Due date:	
Assignee:	_InfraScience Systems Engineer	% Done:	100%
Category:		Estimated time:	0.00 hour
Target version:	UnSprintable		
Infrastructure:	Production		
Description			
Something is wrong with the file system of the 2 nodes of the cluster, as a result the portal do not show any image of user nor VREs, and some portlets hangs.			

History

#1 - Aug 22, 2017 03:59 PM - Massimiliano Assante

- Subject changed from Shared disk between Portal cluster not responding - file system problem? to Shared disk between Portal cluster nodes not responding - file system problem?

#2 - Aug 22, 2017 04:00 PM - Massimiliano Assante

- Description updated

#3 - Aug 22, 2017 04:05 PM - Andrea Dell'Amico

- Status changed from New to Closed
- % Done changed from 0 to 100

The NFS server stopped working, now it's running again.
Investigating.