

D4Science Infrastructure - Incident #9522

Authorisation service not working in DEV

Aug 21, 2017 12:41 PM - Massimiliano Assante

Status:	Closed	Start date:	Aug 21, 2017
Priority:	Urgent	Due date:	Aug 21, 2017
Assignee:	_InfraScience Systems Engineer	% Done:	100%
Category:		Estimated time:	0.00 hour
Target version:	UnSprintable		
Infrastructure:	Development		
Description			
it seems the Authorisation service not working in the development infrastructure			
<pre>2017-08-21 10:40:05,799 ERROR o.g.p.t.SmartGearsPortalValve [http-bio-9090-exec-92,invoke:62] [PORTAL] 234684384 [http-bio-9090-exec-92] ERROR org.gcube.portal.threadlocalexec.SmartGearsPortalValve - Something went wrong in generating token for massimiliano.assante in scope /gcube java.lang.Exception: error contacting authorization service (error code is 500) at org.gcube.common.authorization.client.proxy.DefaultAuthorizationProxy.resolveTokenByUserAndContext(DefaultAuthorizationProxy.java:139) at org.gcube.portal.threadlocalexec.SmartGearsPortalValve.invoke(SmartGearsPortalValve.java:53) at org.apache.catalina.core.StandardEngineValve.invoke(StandardEngineValve.java:116) at org.apache.catalina.connector.CoyoteAdapter.service(CoyoteAdapter.java:423) at org.apache.coyote.http11.AbstractHttp11Processor.process(AbstractHttp11Processor.java:1079) at org.apache.coyote.AbstractProtocol\$AbstractConnectionHandler.process(AbstractProtocol.java:620) at org.apache.tomcat.util.net.JIoEndpoint\$SocketProcessor.run(JIoEndpoint.java:316) at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1142) at java.util.concurrent.ThreadPoolExecutor\$Worker.run(ThreadPoolExecutor.java:617) at org.apache.tomcat.util.threads.TaskThre</pre>			

History

#1 - Aug 21, 2017 01:20 PM - Andrea Dell'Amico

- Status changed from New to Closed

There was more than one problem:

- The auth service failed to authenticate against postgresql (certificate problem, I'm investigating it)
- The logs generated by the error filled the disk

I removed the old logs and restarted both pgpool/postgres and the auth service

@lucio.lelii@isti.cnr.it if you want to stick with that log level you should change the logback configuration to rotate more aggressively. There are a lot of logs that go to the standard error and they should be managed by log4j or logback, too.

#2 - Sep 01, 2017 03:33 PM - Lucio Lelii

I cannot find the logs on the standard error. Regarding the log level is fine with me to change it to WARN or ERROR.