

D4Science Infrastructure - Incident #9520

Impossible to connect to Sardara DB

Aug 18, 2017 05:17 PM - Paul Taconet

Status:	Closed	Start date:	Aug 18, 2017
Priority:	Immediate	Due date:	
Assignee:	_InfraScience Systems Engineer	% Done:	100%
Category:		Estimated time:	0.00 hour
Target version:	infrastructure core services		
Infrastructure:	Production		
Description			
When I try to connect to Sardara PostgreSQL DB I get the following error:			
Error in postgresqlNewConnection(drv, ...) : RS-DBI driver: (could not connect invsardara@db-tuna.d4science.org :5432 on dbname "sardara_world": could not connect to server: No route to host Is the server running on host "db-tuna.d4science.org" (146.48.123.128) and accepting TCP/IP connections on port 5432? @emmanuel.blondel@fao.org do you have the same error? Can you fix it? Thanks, Paul			

History

#1 - Aug 18, 2017 06:05 PM - Tommaso Piccioli

- Status changed from New to Closed
- % Done changed from 0 to 100

There was a problem with the server, now it works.

#2 - Aug 18, 2017 06:51 PM - Paul Taconet

Thanks. However, it crashed again. I think it is due to a query that I execute. Can you fix it again? And i will avoid executing the query again.
Thanks

#3 - Aug 18, 2017 07:15 PM - Tommaso Piccioli

- Status changed from Closed to In Progress

Sorry, still problems with the host, I was already working on it, will start again in minutes.

#4 - Aug 18, 2017 07:55 PM - Tommaso Piccioli

- Status changed from In Progress to Closed