D4Science Infrastructure - Incident #9519

Problem with my R studio on Tuna Atlas VRE

Aug 16, 2017 01:09 PM - Paul Taconet

Status:	Closed		**Start date:**	Aug 16, 2017
Priority:	Immediate		**Due date:**	
Assignee:	_InfraScience Systems Engineer		**% Done:**	100%
Category:			**Estimated time:**	0.00 hour
Target version:	infrastructure core services			
Infrastructure:	Development			

Description

Hi,
My Rstudio session on the FAO Tuna Atlas VRE is not working anymore. I guess it is because of a process that I have started, and that has crashed Rstudio.
Can you please restore it ASAP? As I need to work urgently on it.
Thanks,
Paul

History

#1 - Aug 16, 2017 01:23 PM - Andrea Dell'Amico

Do you know what server you were connected to?

#2 - Aug 16, 2017 01:26 PM - Paul Taconet

What do you mean by 'server'?

#3 - Aug 16, 2017 01:45 PM - Andrea Dell'Amico

- *Status changed from New to In Progress*

- *% Done changed from 0 to 80*

Paul Taconet wrote:

> What do you mean by 'server'?

Never mind, I was checking in the wrong place. I removed you session data, can you check if it works now?

#4 - Aug 16, 2017 01:59 PM - Paul Taconet

- *File Capture du 2017-08-16 13_57_14.png added*

It is still not working. I get the enclosed error

#5 - Aug 16, 2017 02:01 PM - Paul Taconet

Ok, now it seems to work.
Let me make some tries and if it is ok, I close the ticket

#6 - Aug 16, 2017 05:57 PM - Paul Taconet

It is working again, thanks
Paul

#7 - Aug 16, 2017 05:58 PM - Paul Taconet

- *Status changed from In Progress to Closed*

Files

Capture du 2017-08-16 13_57_14.png	149 KB	Aug 16, 2017	Paul Taconet