

D4Science Infrastructure - Incident #9407

Start/stop container problem - monitoring not updated and smartgears multiple errors

Jul 26, 2017 12:14 PM - Kostas Kakalettris

Status:	Closed	Start date:	Jul 26, 2017
Priority:	High	Due date:	
Assignee:	Lucio Lelii	% Done:	100%
Category:	Other	Estimated time:	0.00 hour
Target version:	UnSprintable		
Infrastructure:	Pre-Production		
Description I start and stop services and VMs on dl19.di.uoa.gr and dewn07.madgik.di.uoa.gr (preproduction services) and the services are not updated in the IS. I see many errors in GHN logs. I attach the ghn logs of last days for those two smartgears. I 'd better not add example of errors in the ticket because maybe is a specific problem that is causing the rest. It may be related with core services not working properly or/and smartgears and accounting issues. Thank you in advance, Kostas			

History

#1 - Jul 26, 2017 03:54 PM - Kostas Kakalettris

- Assignee changed from Roberto Cirillo to Massimiliano Assante

#2 - Jul 26, 2017 03:58 PM - Pasquale Pagano

- Assignee changed from Massimiliano Assante to Lucio Lelii

#3 - Jul 26, 2017 04:38 PM - Lucio Lelii

We had some problem on the preprod registry, can you check now? in case it is still not registering please restart the container.

#4 - Jul 26, 2017 05:35 PM - Kostas Kakalettris

- Tracker changed from Upgrade to Incident
- Category set to Other
- Status changed from New to Closed
- % Done changed from 0 to 100

Files

dewn07.ghn.logs.tar.gz	107 KB	Jul 26, 2017	Kostas Kakalettris
dl19.ghn.logs.tar.gz	235 KB	Jul 26, 2017	Kostas Kakalettris