

## D4Science Infrastructure - Incident #9349

### Experiments folder gone away

Jul 21, 2017 03:29 PM - Gianpaolo Coro

<b>Status:</b>	Closed	<b>Start date:</b>	Jul 21, 2017
<b>Priority:</b>	Urgent	<b>Due date:</b>	
<b>Assignee:</b>	Valentina Marioli	<b>% Done:</b>	100%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	D4Science Infrastructure Upgrade to 4.6		
<b>Infrastructure:</b>	Production		

#### Description

Before the recent upgrade of the Workspace, I had an "Experiments" folder in the root folder of my Workspace. This folder contained many sub-folders, some shared with other people, referring to ongoing and past experiments I did.

**This folder has disappeared after the upgrade.**

Here is the public link of a public sub-folder contained in that folder:

<https://i-marine.d4science.org/group/imarine-gateway/workspace?itemid=f2fb7a20-8d1b-49f2-a408-79cc96ccd72d&operation=gotofolder>

A message says that this folder does not exist anymore. Anyway files inside that folder can be still downloaded if their public link is known, e.g. <https://goo.gl/RUPGRR>

Please, help me recover all the work I have done these years at CNR.

#### History

**#1 - Jul 24, 2017 05:32 PM - Gianpaolo Coro**

- Priority changed from Normal to Urgent

Hi, any news on this?

**#2 - Jul 24, 2017 06:20 PM - Valentina Marioli**

- Status changed from New to In Progress

- % Done changed from 0 to 50

**#3 - Jul 25, 2017 04:25 PM - Valentina Marioli**

- Status changed from In Progress to Feedback

- % Done changed from 50 to 100

All files/folders have been restored in a new folder called "MyExperiments".

**#4 - Jul 25, 2017 06:48 PM - Gianpaolo Coro**

- Status changed from Feedback to Resolved

The folders are there again, thanks!

**#5 - Jul 25, 2017 07:22 PM - Pasquale Pagano**

- Status changed from Resolved to Closed