

D4Science Infrastructure - Incident #9193

Smaph app: error from remote server

Jul 06, 2017 09:57 AM - Roberto Cirillo

Status:	Closed	Start date:	Jul 06, 2017
Priority:	Normal	Due date:	
Assignee:	Marco Cornolti	% Done:	100%
Category:	Application	Estimated time:	0.00 hour
Target version:	UnSprintable		
Infrastructure:	Production		
Description			
I see the following exception in catalina.out. The problem seems to be the same of #8986			
<pre>java.io.IOException: Server returned HTTP response code: 502 for URL: http://wikisense.mkapp.it:80 /tag/tag?lang=en&method=base&epsilon=0.2&minLinkProbability=0.0&relatedness=mw&sortBy=COMMONNESS&b ogusFilter=false&useTagger=false&us eContext=false at sun.reflect.GeneratedConstructorAccessor106.newInstance(Unknown Source) at sun.reflect.DelegatingConstructorAccessorImpl.newInstance(DelegatingConstructorAccessor Impl.java:45) at java.lang.reflect.Constructor.newInstance(Constructor.java:423) at sun.net.www.protocol.http.HttpURLConnection\$10.run(HttpURLConnection.java:1926) at sun.net.www.protocol.http.HttpURLConnection\$10.run(HttpURLConnection.java:1921) at java.security.AccessController.doPrivileged(Native Method) at sun.net.www.protocol.http.HttpURLConnection.getChainedException(HttpURLConnection.java: 1920) at sun.net.www.protocol.http.HttpURLConnection.getInputStream0(HttpURLConnection.java:1490) at sun.net.www.protocol.http.HttpURLConnection.getInputStream(HttpURLConnection.java:1474) at it.unipi.di.acube.batframework.systemPlugins.WATAnnotator.queryJson(WATAnnotator.java:4 26) at it.unipi.di.acube.batframework.systemPlugins.WATAnnotator.queryJson(WATAnnotator.java:4 36) at it.unipi.di.acube.batframework.systemPlugins.WATAnnotator.queryJson(WATAnnotator.java:4 36) at it.unipi.di.acube.batframework.systemPlugins.WATAnnotator.solveSa2W(WATAnnotator.java:2 64) at it.unipi.di.acube.smaph.SmaphAnnotator.annotateSnippets(SmaphAnnotator.java:605) at it.unipi.di.acube.smaph.SmaphAnnotator.getQueryInformation(SmaphAnnotator.java:505) at it.unipi.di.acube.smaph.SmaphAnnotator.solveSa2W(SmaphAnnotator.java:201) at it.unipi.di.acube.smaph.SmaphAnnotator.solveSa2W(SmaphAnnotator.java:192) at it.unipi.di.acube.smaph.servlet.SmaphServlet.annotateDefault(SmaphServlet.java:106) at sun.reflect.GeneratedMethodAccessor63.invoke(Unknown Source) at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43) at java.lang.reflect.Method.invoke(Method.java:498) at org.glassfish.jersey.server.model.internal.ResourceMethodInvocationHandlerFactory\$1.inv oke(ResourceMethodInvocationHandlerFactory.java:81) at org.glassfish.jersey.server.model.internal.AbstractJavaResourceMethodDispatcher\$1.run(A bstractJavaResourceMethodDispatcher.java:151) at org.glassfish.jersey.server.model.internal.AbstractJavaResourceMethodDispatcher.invoke(AbstractJavaResourceMethodDispatcher.java:171) at org.glassfish.jersey.server.model.internal.JavaResourceMethodDispatcherProvider\$Respons eOutInvoker.doDispatch(JavaResourceMethodDispatcherProvider.java:152) at org.glassfish.jersey.server.model.internal.AbstractJavaResourceMethodDispatcher.dispatch (AbstractJavaResourceMethodDispatcher.java:104) at org.glassfish.jersey.server.model.ResourceMethodInvoker.invoke(ResourceMethodInvoker.ja va:402) at org.glassfish.jersey.server.model.ResourceMethodInvoker.apply(ResourceMethodInvoker.jav a:349) at org.glassfish.jersey.server.model.ResourceMethodInvoker.apply(ResourceMethodInvoker.jav a:106) at org.glassfish.jersey.server.ServerRuntime\$1.run(ServerRuntime.java:259)</pre>			

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    at org.glassfish.jersey.internal.Errors$1.call (Errors.java:267)
    at org.glassfish.jersey.internal.Errors.process (Errors.java:315)
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    at org.glassfish.jersey.server.ServerRuntime.process (ServerRuntime.java:236)
    at org.glassfish.jersey.server.ApplicationHandler.handle (ApplicationHandler.java:1010)
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    at org.glassfish.jersey.servlet.ServletContainer.service (ServletContainer.java:382)
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    at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter (ApplicationFilterChain
.java:303)
    at org.apache.catalina.core.ApplicationFilterChain.doFilter (ApplicationFilterChain.java:20
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    at org.apache.catalina.core.StandardWrapperValve.invoke (StandardWrapperValve.java:220)
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    at org.apache.catalina.connector.CoyoteAdapter.service (CoyoteAdapter.java:408)
    at org.apache.coyote.http11.AbstractHttp11Processor.process (AbstractHttp11Processor.java:1
041)
    at org.apache.coyote.AbstractProtocol$AbstractConnectionHandler.process (AbstractProtocol.j
ava:607)
    at org.apache.tomcat.util.net.JIoEndpoint$SocketProcessor.run (JIoEndpoint.java:313)
    at java.util.concurrent.ThreadPoolExecutor.runWorker (ThreadPoolExecutor.java:1142)
    at java.util.concurrent.ThreadPoolExecutor$Worker.run (ThreadPoolExecutor.java:617)
    at java.lang.Thread.run (Thread.java:745)
Caused by: java.io.IOException: Server returned HTTP response code: 502 for URL: http://wikisense.
mkapp.it:80/tag/tag?lang=en&method=base&epsilon=0.2&minLinkProbability=0.0&relatedness=mw&sortBy=C
OMMONNESS&bogusFilter=false&useTagger=false&useContext=false

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History

#1 - Jul 06, 2017 02:22 PM - Marco Cornolti

Should be up again.

#2 - Jul 06, 2017 04:42 PM - Roberto Cirillo

- Status changed from New to Closed

- % Done changed from 0 to 100

Now it's working fine.

#3 - Jul 10, 2017 09:48 AM - Roberto Cirillo

- Status changed from Closed to In Progress

- % Done changed from 100 to 0

Again, the same problem

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Querying http://wikisense.mkapp.it:80/tag/tag?lang=en&method=base&epsilon=0.2&minLinkProbability=0.0&relatedne
ss=mw&sortBy=COMMONNESS&bogusFilter=false&useTagger=false&useContext=false
Got HTTP error 502. Message is: <html>
<head><title>502 Bad Gateway</title></head>
<body bgcolor="white">
<center><h1>502 Bad Gateway</h1></center>
<hr><center>nginx/1.12.0</center>
</body>
</html>

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java.io.IOException: Server returned HTTP response code: 502 for URL: http://wikisense.mkapp.it:80/tag/tag?lan
g=en&method=base&epsilon=0.2&minLinkProbability=0.0&relatedness=mw&sortBy=COMMONNESS&bogusFilter=false&useTagg

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Caused by: java.io.IOException: Server returned HTTP response code: 502 for URL: http://wikisense.mkapp.it:80/tag/tag?lang=en&method=base&epsilon=0.2&minLinkProbability=0.0&relatedness=mw&sortBy=COMMONNESS&bogusFilter=false&useTagger=false&useContext=false
    at sun.net.www.protocol.http.HttpURLConnection.getInputStream0 (HttpURLConnection.java:1876)
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    at java.net.HttpURLConnection.getResponseCode (HttpURLConnection.java:480)
    at it.unipi.di.acube.batframework.systemPlugins.WATAnnotator.queryJson (WATAnnotator.java:420)
    ... 47 more
Querying http://wikisense.mkapp.it:80/tag/tag?lang=en&method=base&epsilon=0.2&minLinkProbability=0.0&relatedness=mw&sortBy=COMMONNESS&bogusFilter=false&useTagger=false&useContext=false
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    at org.apache.catalina.core.StandardContextValve.invoke (StandardContextValve.java:122)
    at org.apache.catalina.authenticator.AuthenticatorBase.invoke (AuthenticatorBase.java:501)
    at org.apache.catalina.core.StandardHostValve.invoke (StandardHostValve.java:170)
    at org.apache.catalina.valves.ErrorReportValve.invoke (ErrorReportValve.java:98)
    at org.apache.catalina.valves.AccessLogValve.invoke (AccessLogValve.java:950)
    at org.apache.catalina.valves.RemoteIpValve.invoke (RemoteIpValve.java:683)
    at org.apache.catalina.core.StandardEngineValve.invoke (StandardEngineValve.java:116)

```

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    at org.apache.catalina.connector.CoyoteAdapter.service(CoyoteAdapter.java:408)
    at org.apache.coyote.http11.AbstractHttp11Processor.process(AbstractHttp11Processor.java:1041)
    at org.apache.coyote.AbstractProtocol$AbstractConnectionHandler.process(AbstractProtocol.java:607)
    at org.apache.tomcat.util.net.JIoEndpoint$SocketProcessor.run(JIoEndpoint.java:313)
    at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1142)
    at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:617)
    at java.lang.Thread.run(Thread.java:745)
Caused by: java.io.IOException: Server returned HTTP response code: 502 for URL: http://wikisense.mkapp.it:80/
tag/tag?lang=en&method=base&epsilon=0.2&minLinkProbability=0.0&relatedness=mw&sortBy=COMMONNESS&bogusFilter=false&useTagger=false&useContext=false
    at sun.net.www.protocol.http.HttpURLConnection.getInputStream0(HttpURLConnection.java:1876)
    at sun.net.www.protocol.http.HttpURLConnection.getInputStream(HttpURLConnection.java:1474)
    at java.net.HttpURLConnection.getResponseCode(HttpURLConnection.java:480)
    at it.unipi.di.acube.batframework.systemPlugins.WATAnnotator.queryJson(WATAnnotator.java:420)
    ... 49 more
Got error while querying WikiSense API with GET parameters: lang=en&method=base&epsilon=0.2&minLinkProbability=0.0&relatedness=mw&sortBy=COMMONNESS&bogusFilter=false&useTagger=false&useContext=false with text: Apollo 11
was the spaceflight that landed the first two humans on the Moon. Mission commander Neil Armstrong and pilot B
uzz Aldrin, both American, landed ...it.unipi.di.acube.batframework.utils.AnnotationException: An error occur
red while querying WikiSense API. Message: Server returned HTTP response code: 502 for URL: http://wikisense.m
kapp.it:80/tag/tag?lang=en&method=base&epsilon=0.2&minLinkProbability=0.0&relatedness=mw&sortBy=COMMONNESS&bog
usFilter=false&useTagger=false&useContext=false
    at it.unipi.di.acube.batframework.systemPlugins.WATAnnotator.solveSa2W(WATAnnotator.java:277)
    at it.unipi.di.acube.smaph.SmaphAnnotator.annotateSnippets(SmaphAnnotator.java:605)
    at it.unipi.di.acube.smaph.SmaphAnnotator.getQueryInformation(SmaphAnnotator.java:505)
    at it.unipi.di.acube.smaph.SmaphAnnotator.solveSa2W(SmaphAnnotator.java:201)
    at it.unipi.di.acube.smaph.SmaphAnnotator.solveSa2W(SmaphAnnotator.java:192)
    at it.unipi.di.acube.smaph.servlet.SmaphServlet.annotateDefault(SmaphServlet.java:106)
    at sun.reflect.GeneratedMethodAccessor63.invoke(Unknown Source)
    at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43)
    at java.lang.reflect.Method.invoke(Method.java:498)
    at org.glassfish.jersey.server.model.internal.ResourceMethodInvocationHandlerFactory$1.invoke(ResourceMeth
odInvocationHandlerFactory.java:81)
    at org.glassfish.jersey.server.model.internal.AbstractJavaResourceMethodDispatcher$1.run(AbstractJavaResou
rceMethodDispatcher.java:151)
    at org.glassfish.jersey.server.model.internal.AbstractJavaResourceMethodDispatcher.invoke(AbstractJavaReso
urceMethodDispatcher.java:171)
    at org.glassfish.jersey.server.model.internal.JavaResourceMethodDispatcherProvider$ResponseOutInvoker.doDi
spatch(JavaResourceMethodDispatcherProvider.java:152)
    at org.glassfish.jersey.server.model.internal.AbstractJavaResourceMethodDispatcher.dispatch(AbstractJavaRe
sourceMethodDispatcher.java:104)
    at org.glassfish.jersey.server.model.ResourceMethodInvoker.invoke(ResourceMethodInvoker.java:402)
    at org.glassfish.jersey.server.model.ResourceMethodInvoker.apply(ResourceMethodInvoker.java:349)
    at org.glassfish.jersey.server.model.ResourceMethodInvoker.apply(ResourceMethodInvoker.java:106)
    at org.glassfish.jersey.server.ServerRuntime$1.run(ServerRuntime.java:259)
    at org.glassfish.jersey.internal.Errors$1.call(Errors.java:271)
    at org.glassfish.jersey.internal.Errors$1.call(Errors.java:267)
    at org.glassfish.jersey.internal.Errors.process(Errors.java:315)
    at org.glassfish.jersey.internal.Errors.process(Errors.java:297)
    at org.glassfish.jersey.internal.Errors.process(Errors.java:267)
    at org.glassfish.jersey.process.internal.RequestScope.runInScope(RequestScope.java:318)
    at org.glassfish.jersey.server.ServerRuntime.process(ServerRuntime.java:236)
    at org.glassfish.jersey.server.ApplicationHandler.handle(ApplicationHandler.java:1010)
    at org.glassfish.jersey.servlet.WebComponent.service(WebComponent.java:373)
    at org.glassfish.jersey.servlet.ServletContainer.service(ServletContainer.java:382)
    at org.glassfish.jersey.servlet.ServletContainer.service(ServletContainer.java:345)
    at org.glassfish.jersey.servlet.ServletContainer.service(ServletContainer.java:220)
    at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:303)
    at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:208)
    at org.apache.catalina.core.StandardWrapperValve.invoke(StandardWrapperValve.java:220)
    at org.apache.catalina.core.StandardContextValve.invoke(StandardContextValve.java:122)
    at org.apache.catalina.authenticator.AuthenticatorBase.invoke(AuthenticatorBase.java:501)
    at org.apache.catalina.core.StandardHostValve.invoke(StandardHostValve.java:170)
    at org.apache.catalina.valves.ErrorReportValve.invoke(ErrorReportValve.java:98)
    at org.apache.catalina.valves.AccessLogValve.invoke(AccessLogValve.java:950)
    at org.apache.catalina.valves.RemoteIpValve.invoke(RemoteIpValve.java:683)
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    at org.apache.tomcat.util.net.JIoEndpoint$SocketProcessor.run(JIoEndpoint.java:313)
    at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1142)
    at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:617)
    at java.lang.Thread.run(Thread.java:745)

```

#4 - Jul 10, 2017 01:48 PM - Marco Cornolti

Thanks for reporting. Brought the service up again.

BTW, when #9235 will be done, I will make SMAPH depend on the new deployment of WAT and these kind of issues should be solved permanently.

#5 - Jul 10, 2017 03:04 PM - Roberto Cirillo

- *Status changed from In Progress to Closed*

- *% Done changed from 0 to 100*

#6 - Jul 14, 2017 10:06 AM - Roberto Cirillo

- *Status changed from Closed to In Progress*

- *% Done changed from 100 to 0*

The problem is there again.

#7 - Jul 17, 2017 12:59 PM - Marco Cornolti

Roberto Cirillo wrote:

The problem is there again.

The machine got broken again, I had to move the service elsewhere. Can you verify if it's working now?

#8 - Jul 17, 2017 03:11 PM - Roberto Cirillo

- *Status changed from In Progress to Closed*

- *% Done changed from 0 to 100*

Now it is working well