

D4Science Infrastructure - Incident #8967

AGINFRA+: forbidden message for a VRE user in accessing a file from a notification email

Jun 15, 2017 06:34 PM - Leonardo Candela

Status:	Closed	Start date:	Jun 15, 2017
Priority:	Normal	Due date:	
Assignee:	Massimiliano Assante	% Done:	100%
Category:		Estimated time:	0.00 hour
Target version:	UnSprintable		
Infrastructure:	Production		
Description			
<p>@aballis@di.uoa.gr is reporting an issue in accessing a file directly from an email notification (he is a member of the VRE).</p> <p>The email he is receiving is reported below</p> <p>Dear xxx,</p> <p>yyy added WP6 meeting notes (Gergely Sipos).txt to the workspace group folder AGINFRAplus Go to Fo lder</p> <p>and the Go to Folder corresponds to the link http://services.d4science.org/group/d4science-services-gateway/workspace?itemid=b0656a26-ff3e-4c86-a7df-b06ab0be619b</p> <p>The error he is receiving is: "Forbidden You do not have permission to access the requested resource."</p>			

History

#1 - Jun 15, 2017 06:37 PM - Leonardo Candela

- Description updated

#2 - Jun 16, 2017 11:20 AM - Valentina Marioli

- Status changed from New to In Progress

#3 - Jun 16, 2017 11:36 AM - Valentina Marioli

- Status changed from In Progress to Feedback

- % Done changed from 0 to 100

The user can now access the resource.

#4 - Jun 19, 2017 02:39 PM - Massimiliano Assante

- Status changed from Feedback to In Progress

- Assignee changed from Valentina Marioli to Massimiliano Assante

#5 - Jun 19, 2017 02:51 PM - Massimiliano Assante

- Status changed from In Progress to Closed

The issue was fixed Friday, tried to reproduce the issue without luck.