

D4Science Infrastructure - Incident #8963

AGINFRA+ workspace: issues in uploading a file

Jun 15, 2017 03:18 PM - Leonardo Candela

Status:	Closed	Start date:	Jun 15, 2017
Priority:	High	Due date:	
Assignee:	Valentina Marioli	% Done:	100%
Category:	Application	Estimated time:	0.00 hour
Target version:	UnSprintable		
Infrastructure:	Production		

Description

@gergely.sipos@egi.eu just informed me he is experiencing issues in uploading a file in a workspace folder he just created, i.e.

Workspace > VRE Folders > AGINFRAplus > Meetings > 2017.06.15 - WP6 teleconference

<https://goo.gl/HWS8yX>

It seems uploads remain in pending status.

I tried by myself to upload a file in such a folder and I got the attached error

History

#1 - Jun 15, 2017 03:19 PM - Leonardo Candela

- Description updated

#2 - Jun 15, 2017 04:03 PM - Valentina Marioli

- Status changed from New to In Progress

#3 - Jun 15, 2017 04:28 PM - Valentina Marioli

- Status changed from In Progress to Feedback

- % Done changed from 0 to 100

The admin of the VRE folder "AGINFRAplus" was not set, what's why you could not upload files.
I've tried to upload a file into such folder and it works.
Could you please ask @gergely.sipos@egi.eu to upload a file again? Maybe it was just a network problem.

#4 - Jun 15, 2017 05:30 PM - Leonardo Candela

- Status changed from Feedback to Closed

I confirm both Gergely and I managed to upload files.

I'm wondering why the issue related with the lack of an admin on the root folder (a VRE folder) is appearing only today: the folder exist since months and others managed to upload files in the past.

Files

Screen Shot 2017-06-15 at 15.08.50.png	18.5 KB	Jun 15, 2017	Leonardo Candela
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