

D4Science Infrastructure - Incident #8887

Not possible to open a Folder in Blue-Datathon VRE Folder (Datasets > Aqua-Alert)

Jun 09, 2017 11:15 AM - Massimiliano Assante

<b>Status:</b>	Closed	<b>Start date:</b>	Jun 09, 2017
<b>Priority:</b>	Urgent	<b>Due date:</b>	Jun 09, 2017
<b>Assignee:</b>	Valentina Marioli	<b>% Done:</b>	100%
<b>Category:</b>	Other	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	D4Science Infrastructure Upgrade to gCube 4.5		
<b>Infrastructure:</b>	Production		
<b>Description</b>			
If i try to access via Workspace his folder:  Workspace > VRE Folders > Blue-Datathon > Datasets  i get Sorry, an error has occurred on the server when getting items for grid. Try again			
<b>Related issues:</b>			
Copied to D4Science Infrastructure - Incident #8900: Not possible to open a F...			Closed Jun 10, 2017 Jun 16, 2017

History

#1 - Jun 09, 2017 11:19 AM - Massimiliano Assante

- Status changed from New to In Progress

the problem may be related to the fact that the folder name ends with a white space "Aqua-alert "

#2 - Jun 09, 2017 11:57 AM - Massimiliano Assante

- Status changed from In Progress to Closed

- % Done changed from 0 to 100

Problem is fixed renaming the folder however we are opening an enhancement because the folder names should be trimmed by Home Library

#4 - Jun 10, 2017 10:38 AM - Massimiliano Assante

- Copied to Incident #8900: Not possible to open a Folder in BlueBridgeProject VRE Folder because of the white space at the end added