

D4Science Infrastructure - Incident #8882

social networking service: messages methods do not work after 4.5 upgrade

Jun 08, 2017 06:34 PM - Costantino Perciante

Status:	Closed	Start date:	Jun 08, 2017
Priority:	Urgent	Due date:	
Assignee:	Costantino Perciante	% Done:	100%
Category:	Application	Estimated time:	0.00 hour
Target version:	UnSprintable		
Infrastructure:	Production		
Description			
log reports			
<pre>18:18:11.665 [catalina-exec-3] INFO RequestAccounting: REQUEST START ON SocialNetworking:Portal(/ rest/2/messages/write-message) CALLED FROM costantino.perciante@93.32.73.143 IN SCOPE /d4science.r esearch-infrastructures.eu 18:18:12.181 [catalina-exec-3] ERROR JCRRepository: Error retrieving Root Node null 18:18:12.182 [catalina-exec-3] ERROR Messages: Unable to send message. org.gcube.common.homelibrary.home.exceptions.InternalErrorException: org.gcube.common.homelibrary. home.exceptions.InternalErrorException: org.gcube.common.homelibrary.model.exceptions.RepositoryEx ception at org.gcube.common.homelibrary.jcr.JCRHomeManager.getHome(JCRHomeManager.java:118) ~[home-lib rary-jcr-2.9.0-4.5.0-148864.jar:na] at org.gcube.common.homelibrary.home.HomeLibrary.getUserHome(HomeLibrary.java:204) ~[home-libr ary-2.8.0-4.5.0-146737.jar:na] at org.gcube.common.homelibrary.home.HomeLibrary.getUserWorkspace(HomeLibrary.java:143) ~[home -library-2.8.0-4.5.0-146737.jar:na] at org.gcube.portal.social.networking.ws.methods.v2.Messages.sendMessage(Messages.java:134) ~ [Messages.class:na] at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method) ~[na:1.8.0_131] at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:62) ~[na:1.8.0_13 1] at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43) ~[na: 1.8.0_131] at java.lang.reflect.Method.invoke(Method.java:498) ~[na:1.8.0_131] at org.glassfish.jersey.server.model.internal.ResourceMethodInvocationHandlerFactory\$1.invoke(ResourceMethodInvocationHandlerFactory.java:81) [jersey-server-2.22.1.jar:na] at org.glassfish.jersey.server.model.internal.AbstractJavaResourceMethodDispatcher\$1.run(Abst ractJavaResourceMethodDispatcher.java:144) [jersey-server-2.22.1.jar:na] at org.glassfish.jersey.server.model.internal.AbstractJavaResourceMethodDispatcher.invoke(Abst ractJavaResourceMethodDispatcher.java:161) [jersey-server-2.22.1.jar:na] at org.glassfish.jersey.server.model.internal.JavaResourceMethodDispatcherProvider\$ResponseOut Invoker.doDispatch(JavaResourceMethodDispatcherProvider.java:160) [jersey-server-2.22.1.jar:na] at org.glassfish.jersey.server.model.internal.AbstractJavaResourceMethodDispatcher.dispatch(Ab stractJavaResourceMethodDispatcher.java:99) [jersey-server-2.22.1.jar:na] at org.glassfish.jersey.server.model.ResourceMethodInvoker.invoke(ResourceMethodInvoker.java:3 89) [jersey-server-2.22.1.jar:na] at org.glassfish.jersey.server.model.ResourceMethodInvoker.apply(ResourceMethodInvoker.java:34 7) [jersey-server-2.22.1.jar:na] at org.glassfish.jersey.server.model.ResourceMethodInvoker.apply(ResourceMethodInvoker.java:10 2) [jersey-server-2.22.1.jar:na] at org.glassfish.jersey.server.ServerRuntime\$2.run(ServerRuntime.java:326) [jersey-server-2.22 .1.jar:na] at org.glassfish.jersey.internal.Errors\$1.call(Errors.java:271) [jersey-common-2.22.1.jar:na] at org.glassfish.jersey.internal.Errors\$1.call(Errors.java:267) [jersey-common-2.22.1.jar:na] at org.glassfish.jersey.internal.Errors.process(Errors.java:315) [jersey-common-2.22.1.jar:na] at org.glassfish.jersey.internal.Errors.process(Errors.java:297) [jersey-common-2.22.1.jar:na] at org.glassfish.jersey.internal.Errors.process(Errors.java:267) [jersey-common-2.22.1.jar:na] at org.glassfish.jersey.process.internal.RequestScope.runInScope(RequestScope.java:317) [jerse y-common-2.22.1.jar:na] at org.glassfish.jersey.server.ServerRuntime.process(ServerRuntime.java:305) [jersey-server-2. 22.1.jar:na]</pre>			

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    at org.glassfish.jersey.server.ApplicationHandler.handle(ApplicationHandler.java:1154) [jersey-
server-2.22.1.jar:na]
    at org.glassfish.jersey.servlet.WebComponent.serviceImpl(WebComponent.java:471) [jersey-contai
ner-servlet-core-2.22.1.jar:na]
    at org.glassfish.jersey.servlet.WebComponent.service(WebComponent.java:425) [jersey-container-
servlet-core-2.22.1.jar:na]
    at org.glassfish.jersey.servlet.ServletContainer.service(ServletContainer.java:383) [jersey-co
ntainer-servlet-core-2.22.1.jar:na]
    at org.glassfish.jersey.servlet.ServletContainer.service(ServletContainer.java:336) [jersey-co
ntainer-servlet-core-2.22.1.jar:na]
    at org.glassfish.jersey.servlet.ServletContainer.service(ServletContainer.java:223) [jersey-co
ntainer-servlet-core-2.22.1.jar:na]
    at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.jav
a:303) [tomcat-catalina-7.0.52.jar:7.0.52]
    at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:208) [
tomcat-catalina-7.0.52.jar:7.0.52]
    at org.gcube.smartgears.managers.RequestManager.doFilter(RequestManager.java:95) [common-smart
gears-2.1.1-SNAPSHOT.jar:na]
    at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.jav
a:241) [tomcat-catalina-7.0.52.jar:7.0.52]
    at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:208) [
tomcat-catalina-7.0.52.jar:7.0.52]
    at org.apache.catalina.core.StandardWrapperValve.invoke(StandardWrapperValve.java:220) [tomcat
-catalina-7.0.52.jar:7.0.52]
    at org.apache.catalina.core.StandardContextValve.invoke(StandardContextValve.java:122) [tomcat
-catalina-7.0.52.jar:7.0.52]
    at org.apache.catalina.authenticator.AuthenticatorBase.invoke(AuthenticatorBase.java:501) [tom
cat-catalina-7.0.52.jar:7.0.52]
    at org.apache.catalina.core.StandardHostValve.invoke(StandardHostValve.java:170) [tomcat-catal
ina-7.0.52.jar:7.0.52]
    at org.apache.catalina.valves.ErrorReportValve.invoke(ErrorReportValve.java:98) [tomcat-catali
na-7.0.52.jar:7.0.52]
    at org.apache.catalina.valves.AccessLogValve.invoke(AccessLogValve.java:950) [tomcat-catalina-
7.0.52.jar:7.0.52]
    at org.apache.catalina.valves.RemoteIpValve.invoke(RemoteIpValve.java:683) [tomcat-catalina-7.
0.52.jar:7.0.52]
    at org.apache.catalina.core.StandardEngineValve.invoke(StandardEngineValve.java:116) [tomcat-c
atalina-7.0.52.jar:7.0.52]
    at org.apache.catalina.connector.CoyoteAdapter.service(CoyoteAdapter.java:408) [tomcat-catalin
a-7.0.52.jar:7.0.52]
    at org.apache.coyote.http11.AbstractHttp11Processor.process(AbstractHttp11Processor.java:1041)
[tomcat-coyote-7.0.52.jar:7.0.52]
    at org.apache.coyote.AbstractProtocol$AbstractConnectionHandler.process(AbstractProtocol.java:
607) [tomcat-coyote-7.0.52.jar:7.0.52]
    at org.apache.tomcat.util.net.JIoEndpoint$SocketProcessor.run(JIoEndpoint.java:313) [tomcat-co
yote-7.0.52.jar:7.0.52]
    at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1142) [na:1.8.0_1
31]
    at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:617) [na:1.8.0_1
31]
    at java.lang.Thread.run(Thread.java:748) [na:1.8.0_131]
Caused by: org.gcube.common.homelibrary.home.exceptions.InternalErrorException: org.gcube.common.h
omelibrary.model.exceptions.RepositoryException
    at org.gcube.common.homelibrary.jcr.repository.JCRRepository.<init>(JCRRepository.java:82) ~[h
ome-library-jcr-2.9.0-4.5.0-148864.jar:na]
    at org.gcube.common.homelibrary.jcr.home.JCRHome.<init>(JCRHome.java:38) ~[home-library-jcr-2.
9.0-4.5.0-148864.jar:na]
    at org.gcube.common.homelibrary.jcr.JCRHomeManager.getHome(JCRHomeManager.java:116) ~[home-lib
rary-jcr-2.9.0-4.5.0-148864.jar:na]
    ... 49 common frames omitted
Caused by: org.gcube.common.homelibrary.model.exceptions.RepositoryException: null
    at org.gcube.common.homelibrary.jcr.repository.JCRRepository.init(JCRRepository.java:352) ~[ho
me-library-jcr-2.9.0-4.5.0-148864.jar:na]
    at org.gcube.common.homelibrary.jcr.repository.JCRRepository.<init>(JCRRepository.java:80) ~[h
ome-library-jcr-2.9.0-4.5.0-148864.jar:na]
    ... 51 common frames omitted
18:18:12.183 [catalina-exec-3] INFO RequestAccounting: REQUEST SERVED ON SocialNetworkingPortal(

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/rest/2/messages/write-message) CALLED FROM costantino.perciante@93.32.73.143 IN SCOPE /d4science.research-infrastructures.eu FINISHED IN 518 millis  
18:19:01.606 [catalina-exec-1] INFO RequestValidator: accessing validator with token fea75a5a-d84c-495f-b
```

History

#1 - Jun 08, 2017 06:49 PM - Massimiliano Assante

- Assignee changed from Costantino Perciante to Valentina Marioli

Also, it seems that Messages cannot be send from the Messages portlet, it looks like more a HL or JackRabbit repo issue

#2 - Jun 08, 2017 07:23 PM - Massimiliano Assante

- Assignee changed from Valentina Marioli to Costantino Perciante

Messages is now working fine, not sure what was before but we didn't touch anything

#3 - Jun 08, 2017 07:44 PM - Costantino Perciante

I've download the latest available build from etics

http://eticsbuild2.research-infrastructures.eu/BuildReport/bdownload/AllBuilds/org.gcube.4-5-0/BUILD_35/dist/org.gcube/org.gcube.portal.social-networking-library-ws/2.0.1/sl5_x86_64_gcc412/org.gcube.portal.social-networking-library-ws-2.0.1-SNAPSHOT.tar.gz and put it in social-networking-d-d4s, it works without problems

#4 - Jun 09, 2017 10:34 AM - Costantino Perciante

- Status changed from In Progress to Closed

- % Done changed from 0 to 100

Problem solved. A wrong version was deployed in prod