D4Science Infrastructure - Incident #8617

both pgpool2 instances stopped themselves

May 16, 2017 02:03 PM - Andrea Dell'Amico

Status:	Closed	**Start date:**	May 16, 2017
Priority:	Urgent	**Due date:**	
Assignee:	_InfraScience Systems Engineer	**% Done:**	100%
Category:	System Application	**Estimated time:**	0.00 hour
Target version:	UnSprintable		
Infrastructure:	Development, Pre-Production, Production		

Description

After a local network failure, both the pgpool2 instances failed because they thought they were disconnected from the network.

The correct behaviour should be that they release the service without shutting down, so that when the network is available again they can resume the service.

Related issues:

Related to D4Science Infrastructure - Task #8622: Install a newer version of ...	**Closed**	**May 16, 2017**

History

#1 - May 16, 2017 02:08 PM - Andrea Dell'Amico

- Status changed from New to Closed

- % Done changed from 0 to 100

The service was manually restarted.

The behaviour we have experienced seems to be a bug of our running version that was solved on a more recent release. I'm installing the latest stable one in dev to see if it works with our configuration or if changes are needed.

#2 - May 16, 2017 02:29 PM - Andrea Dell'Amico

- Related to Task #8622: Install a newer version of pgpool2 to fix the shutdown problem when the network goes away added