

## D4Science Infrastructure - Support #8489

Support # 8322 (Closed): Issues (R Studio )

### Issues memory (R Studio )

May 11, 2017 04:13 PM - TAHA IMZILEN

<b>Status:</b>	Closed	<b>Start date:</b>	May 11, 2017
<b>Priority:</b>	High	<b>Due date:</b>	
<b>Assignee:</b>	_InfraScience Systems Engineer	<b>% Done:</b>	100%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Infrastructure:</b>	Production		
<b>Description</b> Dear Andrea, the same issue described in the ticket 'Support <a href="#">#8322</a> ' is happened today: We get memory allocation errors when we run scripts on RStudioLab.  is it possible to kill the old stale sessions to get it running smoothly again please! thank you ...			

### History

#### #1 - May 11, 2017 08:39 PM - Andrea Dell'Amico

- Assignee changed from Andrea Dell'Amico to \_InfraScience Systems Engineer
- Infrastructure Production added
- Infrastructure deleted (Development)

Can you point me to the rstudio instance? I didn't nee any stale process, so maybe we need to investigate more.

#### #2 - May 12, 2017 11:38 AM - Pasquale Pagano

RStudioLab uses the following RStudio:

- rstudio.d4science.org
- rstudio2.d4science.org

#### #3 - May 12, 2017 12:19 PM - Andrea Dell'Amico

- Status changed from New to Feedback
- % Done changed from 0 to 100

I cleaned up a couple of old sessions, the servers have resources available. There's only one active session right now.

#### #4 - May 15, 2017 09:52 AM - Pasquale Pagano

- Status changed from Feedback to Closed

I am going to close this issue since we did not get feedback.

#### #5 - May 15, 2017 01:57 PM - TAHA IMZILEN

dear Pasquale,  
Sorry for the delay of the feedback!  
i executed the main script today and it works well Now!  
Thank you ...