

## D4Science Infrastructure - Incident #8096

### Several service endpoint disappeared from about 20-30 production scopes

Apr 12, 2017 02:32 PM - Massimiliano Assante

<b>Status:</b>	Closed	<b>Start date:</b>	Apr 12, 2017
<b>Priority:</b>	Immediate	<b>Due date:</b>	Apr 12, 2017
<b>Assignee:</b>	Lucio Lelii	<b>% Done:</b>	100%
<b>Category:</b>	Other	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	UnSprintable		
<b>Infrastructure:</b>	Production		
<b>Description</b>			
Following incident <a href="#">#8095</a> I noticed the URI-Resolver service endpoint disappeared from about 20 production scopes			
Here is the list where is present. 65 scopes. And @roberto.cirillo@isti.cnr.it ran the script to fix this 2 days (or 1?) ago ..			

#### History

##### #1 - Apr 12, 2017 02:32 PM - Massimiliano Assante

Here the scopes list where URI Resolver is present now

<https://docs.google.com/spreadsheets/d/1uuwXSk0S7zw1CKBvr0C-cXcyuuboQ3bTNQiSr7B6RnA/edit?usp=sharing>

##### #2 - Apr 12, 2017 03:19 PM - Massimiliano Assante

- Subject changed from *The URI-Resolver service endpoint disappeared from about 20 production scopes* to *Several service endpoint disappeared from about 20-30 production scopes*

- Status changed from *New* to *In Progress*

- % Done changed from *0* to *100*

- The URI-Resolver resource, had about 65 scope instead of 96
- The Storage Manager and Accounting (Persistence) resource, had about 75 scope instead of 96
- The URI-Shortner had about 65 scope instead of 96

Lucio ran the script again and fixed the problems, I think that the cause may be the 4 VRE deployments executed between yesterday 18.30 and this morning midday.

##### #3 - Apr 12, 2017 03:27 PM - Massimiliano Assante

- Status changed from *In Progress* to *Closed*

Each of the four service endpoints above counts now 96 scopes (VRE/VO/RootVO)