

## D4Science Infrastructure - Incident #7670

### Workspace File Download takes 10 seconds to download first time, then 1 second each time

Mar 23, 2017 02:52 PM - Massimiliano Assante

<b>Status:</b>	Closed	<b>Start date:</b>	Mar 23, 2017
<b>Priority:</b>	High	<b>Due date:</b>	Mar 23, 2017
<b>Assignee:</b>	Valentina Marioli	<b>% Done:</b>	100%
<b>Category:</b>	Other	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	D4Science Infrastructure Upgrade to gCube 4.3.0		
<b>Infrastructure:</b>	Production		
<b>Description</b>			
And if I wait about 20 seconds it takes 10 seconds again then 1 second each time			
<b>Related issues:</b>			
Related to D4Science Infrastructure - Task #7842: Temporary production portal VM			<b>Closed</b> <b>Mar 27, 2017</b> <b>Mar 27, 2017</b>

### History

#### #1 - Mar 23, 2017 03:27 PM - Massimiliano Assante

- Status changed from New to In Progress
- % Done changed from 0 to 50

#### #2 - Mar 27, 2017 11:52 AM - Massimiliano Assante

After the deploy of the patch of last Friday the situation slightly improved but still File Download takes about 5 seconds

#### #3 - Mar 27, 2017 03:19 PM - Massimiliano Assante

- Related to Task #7842: Temporary production portal VM added

#### #4 - Mar 29, 2017 07:35 PM - Massimiliano Assante

- Status changed from In Progress to Closed
- % Done changed from 50 to 100

After the deploy of the new patch, it's now working fine.