

D4Science Infrastructure - Support #7627

empty files download from workspace

Mar 22, 2017 10:32 AM - TAHA IMZILEN

Status:	Closed	Start date:	Apr 18, 2017
Priority:	High	Due date:	
Assignee:	Roberto Cirillo	% Done:	100%
Category:		Estimated time:	0.00 hour
Infrastructure:	Development		
Description Dear Gianpaolo I use Taha's account for this ticket because I don't have "New Issue" tab to create a new ticket, for some reason ... Since yesterday I can't download files from my workspace, only get empty files, with the downloadFileWS function. Have restarted the session, cleaned directory, did what I could, but can't solve the problem. Can you help please? Thanks Christophe Lett			
Subtasks: Support # 8131: downloadFileWS function issue			Closed

History

#1 - Mar 22, 2017 10:41 AM - Roberto Cirillo

Please could you specify which VRE are you using?

RStudioLab

#2 - Mar 22, 2017 11:30 AM - Roberto Cirillo

Please, could you specify the path of the file that are you trying to download?

#3 - Mar 22, 2017 11:55 AM - TAHA IMZILEN

all files in '/Home/christophe.lett/Workspace/FAD_Drifter'

#4 - Mar 22, 2017 11:57 AM - Roberto Cirillo

- Status changed from New to In Progress

- Assignee changed from Gianpaolo Coro to Roberto Cirillo

Please could you retry, now?

#5 - Mar 22, 2017 12:08 PM - TAHA IMZILEN

- Assignee changed from Roberto Cirillo to Gianpaolo Coro

seems to be ok now thanks!

#6 - Mar 22, 2017 02:44 PM - Roberto Cirillo

- Status changed from In Progress to Closed

- % Done changed from 0 to 100

#7 - May 12, 2017 10:04 AM - TAHA IMZILEN

- Assignee changed from Gianpaolo Coro to Roberto Cirillo

Dear Roberto,
We have the same problem again.we use RStudioLab and RPrototypingLab.
can you help please?
Thank you

#8 - May 12, 2017 11:17 AM - Pasquale Pagano

- *Status changed from Closed to In Progress*

#9 - May 12, 2017 12:12 PM - Roberto Cirillo

- *Status changed from In Progress to Feedback*

There was a problem with the Download servlet. Now the problem should be fixed. Could you retry, please?

#10 - May 12, 2017 12:17 PM - TAHA IMZILEN

seems to be ok ... thanks!

#11 - May 12, 2017 02:26 PM - Roberto Cirillo

- *Status changed from Feedback to Closed*