# D4Science Infrastructure - Support #7615

## Forbidden folder

Mar 21, 2017 04:06 PM - Miriam Baglioni

Status:	Closed	Start date:	Mar 21, 2017
Priority:	Normal	Due date:	
Assignee:	Francesco Mangiacrapa	% Done:	100%
Category:		Estimated time:	0.00 hour
Infrastructure:	Development		
Description			
I cannot access the			

https://services.d4science.org/group/data-e-infrastructure-gateway/workspace?itemid=700a42cd-0d47-41b3-a8f5-b34262b970a4&op eration=gotofolder even if the folder is shared with me

### History

#### #1 - Mar 21, 2017 04:21 PM - Massimiliano Assante

- Assignee changed from Massimiliano Assante to Francesco Mangiacrapa

@francesco.mangiacrapa@isti.cnr.it can you look into this?

### #2 - Mar 21, 2017 04:41 PM - Francesco Mangiacrapa

Hi @miriam.baglioni@isti.cnr.it,

Can you try again please? Checking the link

https://services.d4science.org/group/data-e-infrastructure-gateway/workspace?itemid=700a42cd-0d47-41b3-a8f5-b34262b970a4&operation=gotofold er It seems that We have no problem, your user belongs to the shared folder. If It is, You close the ticket. Thanks

### #3 - Mar 21, 2017 06:20 PM - Miriam Baglioni

- File Screen Shot 2017-03-21 at 18.18.27.png added

Hi,

no it is not solved. Attached the screenshot that I got.

## #4 - Mar 21, 2017 06:28 PM - Massimiliano Assante

- Status changed from New to In Progress

thanks Miriam, I think we spotted the problem could you try again now please?

#### #5 - Mar 22, 2017 09:31 AM - Miriam Baglioni

- Status changed from In Progress to Closed

Now it works. Thanks

### Files

Screen Shot 2017-03-21 at 18.18.27.png

85.3 KB Mar 21, 2017

Miriam Baglioni