D4Science Infrastructure - Task #7613

Sinchronization between portal and ldap doesn't work properly

Mar 21, 2017 03:31 PM - Roberto Cirillo

Status:	Closed		**Start date:**	Mar 21, 2017
Priority:	Normal		**Due date:**	
Assignee:	Massimiliano Assante		**% Done:**	100%
Category:	Other		**Estimated time:**	0.00 hour
Target version:	UnSprintable			
Infrastructure:	Production			

Description

Today, several users have been registered to the D4Science Portal but for several time some of them weren't correctly registered on our ldap.
When one of them tried to access to rstudio server we had seen the following exception:

```
11:36:12.836 [catalina-exec-8] INFO  RequestAccounting: REQUEST START ON RConnector:DataAnalysis(/
gcube/service/connect) CALLED FROM michel.bertignac@134.246.86.117 IN SCOPE /d4science.research-in
frastructures.eu/D4Research/DRuMFISH
11:36:12.867 [catalina-exec-8] ERROR ConfigFileWriter: error writing config file
java.io.FileNotFoundException: /home/michel.bertignac/userconfig.csv (No such file or directory)

11:51:19.942 [catalina-exec-5] INFO  RequestAccounting: REQUEST START ON RConnector:DataAnalysis(/
gcube/service/connect) CALLED FROM michel.bertignac@134.246.86.117 IN SCOPE /d4science.research-in
frastructures.eu/D4Research/DRuMFISH
11:51:19.970 [catalina-exec-5] ERROR ConfigFileWriter: error writing config file
java.io.FileNotFoundException: /home/michel.bertignac/userconfig.csv (No such file or directory)
```

After a manual sinchronization, the problem has been solved.
It's needed to understand why the synchronization between portal and ldap wasn't worked

History

#1 - Mar 24, 2017 05:49 PM - Roberto Cirillo

- Tracker changed from Incident to Task

#2 - Apr 13, 2017 05:25 PM - Massimiliano Assante

- Status changed from New to Closed

- % Done changed from 0 to 100

fix in related ticket