

D4Science Infrastructure - Incident #7570

Files cannot be downloaded from the DataMiner check the computations area

Mar 17, 2017 04:31 PM - Gianpaolo Coro

Status:	Closed	Start date:	Mar 17, 2017
Priority:	Immediate	Due date:	
Assignee:	Andrea Dell'Amico	% Done:	100%
Category:	High-Throughput-Computing	Estimated time:	0.00 hour
Target version:	Data Processing		
Infrastructure:	Production		
Description			
Files inside the Computation inner "Output Data Sets" folder cannot be downloaded. The request simply gets hung.			
VRE is DrumFish, algorithm CMSY_2. This is going to be used next week in a Workshop.			

History

#1 - Mar 17, 2017 04:58 PM - Gianpaolo Coro

- Assignee changed from Giancarlo Panichi to Valentina Marioli

I cannot generate the public link of those resources. I guess the issue is there.

#2 - Mar 17, 2017 05:01 PM - Gianpaolo Coro

I also have issues from the Garr machines. An HL error occurs:

```
org.gcube.common.homelibrary.home.exceptions.InternalErrorException: org.gcube.common.homelibrary.home.exceptions.InternalErrorException: org.gcube.common.homelibrary.model.exceptions.RepositoryException
    at org.gcube.common.homelibrary.jcr.JCRHomeManager.getHome(JCRHomeManager.java:118)
    at org.gcube.dataanalysis.wps.statisticalmanager.synchserver.mapping.dataspace.DataspaceManager.deleteRunningComputationData(DataspaceManager.java:483)
    at org.gcube.dataanalysis.wps.statisticalmanager.synchserver.mapping.dataspace.DataspaceManager.writeRunningComputationData(DataspaceManager.java:415)
    at org.gcube.dataanalysis.wps.statisticalmanager.synchserver.mapping.AbstractEcologicalEngineMapper$RunDataspaceManager.run(AbstractEcologicalEngineMapper.java:329)
    at org.gcube.dataanalysis.wps.statisticalmanager.synchserver.mapping.AbstractEcologicalEngineMapper.updateComputationOnWS(AbstractEcologicalEngineMapper.java:344)
    at org.gcube.dataanalysis.wps.statisticalmanager.synchserver.mapping.AbstractEcologicalEngineMapper.updateComputationOnWS(AbstractEcologicalEngineMapper.java:314)
    at org.gcube.dataanalysis.wps.statisticalmanager.synchserver.mapping.AbstractEcologicalEngineMapper.updateStatus(AbstractEcologicalEngineMapper.java:300)
    at org.gcube.dataanalysis.wps.statisticalmanager.synchserver.mapping.AbstractEcologicalEngineMapper$StatusUpdater.run(AbstractEcologicalEngineMapper.java:532)
    at java.lang.Thread.run(Thread.java:745)
Caused by: org.gcube.common.homelibrary.home.exceptions.InternalErrorException: org.gcube.common.homelibrary.model.exceptions.RepositoryException
    at org.gcube.common.homelibrary.jcr.repository.JCRRepository.<init>(JCRRepository.java:77)
    at org.gcube.common.homelibrary.jcr.home.JCRHome.<init>(JCRHome.java:38)
    at org.gcube.common.homelibrary.jcr.JCRHomeManager.getHome(JCRHomeManager.java:116)
    ... 8 more
Caused by: org.gcube.common.homelibrary.model.exceptions.RepositoryException
    at org.gcube.common.homelibrary.jcr.repository.JCRRepository.init(JCRRepository.java:301)
    at org.gcube.common.homelibrary.jcr.repository.JCRRepository.<init>(JCRRepository.java:75)
    ... 10 more
```

#3 - Mar 17, 2017 06:32 PM - Valentina Marioli

- Status changed from New to In Progress

The files in /Home/gianpaolo.coro/Workspace/DataMiner/ have been saved in the storage with service name "test-home-library". I suggest you to update the HL libraries in DM.

#4 - Mar 17, 2017 06:37 PM - Gianpaolo Coro

Is it possible to update the HL on the DM machine?

#5 - Mar 17, 2017 07:03 PM - Andrea Dell'Amico

Where can I get the jar file?

#6 - Mar 17, 2017 07:32 PM - Andrea Dell'Amico

- Assignee changed from *Valentina Marioli* to *Andrea Dell'Amico*

I just updated the GARR dataminer instances. Now the other ones.

#7 - Mar 17, 2017 07:39 PM - Andrea Dell'Amico

- Status changed from *In Progress* to *Closed*

- % Done changed from *0* to *100*

Done. The smartgears servers are restarting now.