

D4Science Infrastructure - Incident #7559

Workspace: NullPointerException while downloading any folder

Mar 16, 2017 06:50 PM - Massimiliano Assante

Status:	Closed	Start date:	Mar 16, 2017
Priority:	Urgent	Due date:	Mar 17, 2017
Assignee:	Massimiliano Assante	% Done:	100%
Category:	Other	Estimated time:	0.00 hour
Target version:	D4Science Infrastructure Upgrade to gCube 4.3.0		
Infrastructure:	Production		

Description

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2017-03-16 17:45:40,834 ERROR server.DownloadFolderWebSocketServer [http-bio-9090-exec-212,zipFolder:116] %java.lang.NullPointerException
    at org.gcube.common.homelibrary.jcr.workspace.JCRWorkspaceItem.markAsRead(JCRWorkspaceItem.java:871)
    at org.gcube.portlets.user.workspace.server.DownloadFolderWebSocketServer.zipFolder(DownloadFolderWebSocketServer.java:110)
    at org.gcube.portlets.user.workspace.server.DownloadFolderWebSocketServer.onMessage(DownloadFolderWebSocketServer.java:68)
    at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)
    at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:57)
    at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43)
    at java.lang.reflect.Method.invoke(Method.java:606)
    at org.apache.tomcat.websocket.pojo.PojoMessageHandlerWholeBase.onMessage(PojoMessageHandlerWholeBase.java:80)
    at org.apache.tomcat.websocket.WsFrameBase.sendMessageText(WsFrameBase.java:393)
    at org.apache.tomcat.websocket.WsFrameBase.processDataText(WsFrameBase.java:494)
    at org.apache.tomcat.websocket.WsFrameBase.processData(WsFrameBase.java:289)
    at org.apache.tomcat.websocket.WsFrameBase.processInputBuffer(WsFrameBase.java:130)
    at org.apache.tomcat.websocket.server.WsFrameServer.onDataAvailable(WsFrameServer.java:56)
    at org.apache.tomcat.websocket.server.WsHttpUpgradeHandler$WsReadListener.onDataAvailable(WsHttpUpgradeHandler.java:203)
    at org.apache.coyote.http11.upgrade.AbstractServletInputStream.onDataAvailable(AbstractServletInputStream.java:203)
    at org.apache.coyote.http11.upgrade.AbstractProcessor.upgradeDispatch(AbstractProcessor.java:93)
    at org.apache.coyote.AbstractProtocol$AbstractConnectionHandler.process(AbstractProtocol.java:618)
    at org.apache.tomcat.util.net.JIoEndpoint$SocketProcessor.run(JIoEndpoint.java:316)
    at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1145)
    at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:615)
    at org.apache.tomcat.util.threads.TaskThread$WrappingRunnable.run(TaskThread.java:61)
    at java.lang.Thread.run(Thread.java:745)
[PORTAL] 22086 [http-bio-9090-exec-212] ERROR org.gcube.portlets.user.workspace.server.DownloadFolderWebSocketServer - Requested item 456804ac-a547-4c3b-b0ee-d5501f2b368c not found
java.lang.NullPointerException
    at org.gcube.common.homelibrary.jcr.workspace.JCRWorkspaceItem.markAsRead(JCRWorkspaceItem.java:871)
    at org.gcube.portlets.user.workspace.server.DownloadFolderWebSocketServer.zipFolder(DownloadFolderWebSocketServer.java:110)
    at org.gcube.portlets.user.workspace.server.DownloadFolderWebSocketServer.onMessage(DownloadFolderWebSocketServer.java:68)
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    at java.lang.Thread.run (Thread.java:745)
2017-03-16 17:45:40,837 DEBUG server.DownloadFolderWebSocketServer [http-bio-9090-exec-212,onClose:51] %[PORTAL] 22089 [http-bio-9090-exec-212] DEBUG org.gcube.portlets.user.workspace.server.DownloadFolderWebSocketServer - onClose(c)
2017-03-16 17:46:40,225 DEBUG o.g.a.a.s.FetchDataThread [FetchDataThread278,run:50][PORTAL] 13123895 [FetchDataThread278] DEBUG org.gcube.application.aquamaps.aquamapsportlet.servlet.FetchDataThread - Going to execute again in 10 minutes

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History

#1 - Mar 16, 2017 06:51 PM - Massimiliano Assante

- % Done changed from 0 to 90

We analysed the problem and found the cause in the HL item setRead method. @francesco.mangiacrapa@isti.cnr.it released the fix and is building tonight.

#2 - Mar 16, 2017 06:52 PM - Massimiliano Assante

- Assignee changed from Valentina Marioli to Massimiliano Assante

#3 - Mar 16, 2017 06:52 PM - Massimiliano Assante

- Priority changed from Normal to Urgent

#4 - Mar 16, 2017 06:53 PM - Massimiliano Assante

- Subject changed from Workspace: java.lang.NullPointerException while downloading folder to Workspace: NullPointerException while downloading any folder

#5 - Mar 17, 2017 11:11 AM - Massimiliano Assante

- % Done changed from 90 to 100

The last night build fix has been verified in preproduction, we need to deploy it on production as soon as possible

#6 - Mar 17, 2017 05:21 PM - Massimiliano Assante

- Status changed from In Progress to Closed

Fix deployed and working.