

D4Science Infrastructure - Incident #7553

Sharing of posts in any VRE does not generate any notification

Mar 16, 2017 03:17 PM - Massimiliano Assante

Status:	Closed	Start date:	Mar 16, 2017
Priority:	Immediate	Due date:	Mar 16, 2017
Assignee:	Massimiliano Assante	% Done:	100%
Category:	Other	Estimated time:	0.00 hour
Target version:	D4Science Infrastructure Upgrade to gCube 4.3.0		
Infrastructure:	Pre-Production, Production		
Description			
this post:			
Dear all,			
to select a week for the upcoming 5th #Tcom event, hosted by #NKUA in #Greece, please use this #Doodle: http://Doodle.com/poll/6xgkvfd67ke37bp8			
We're closing the poll next Thursday 16th March.			
generate the following exception			
<pre>2017-03-16 13:51:33,159 INFO icclient.ICClient [http-bio-9090-exec-85,callService:65] %[PORTAL] 2 142080 [http-bio-9090-exec-85] INFO org.gcube.resources.discovery.icclient.ICClient - executed q uery for \$profile in collection('/db/Profiles/GenericResource')//Resource where \$profile/Profile/S econdaryType/string() eq 'ApplicationProfile' and \$profile/Profile/Body/AppId/string() eq 'org.g cube.portlets.user.newsfeed.server.NewsServiceImpl'return \$profile in 56 ms 2017-03-16 13:51:33,173 INFO social.ApplicationNotificationsManager [http-bio-9090-exec-85,setCon text:125] %[PORTAL] 2142094 [http-bio-9090-exec-85] INFO org.gcube.applicationsupportlayer.social .ApplicationNotificationsManager - ApplicationNotificationsManager setContext for Site: http://i -marine.d4science.org 2017-03-16 13:51:33,174 INFO social.ApplicationNotificationsManager [http-bio-9090-exec-85,setCon text:126] %[PORTAL] 2142095 [http-bio-9090-exec-85] INFO org.gcube.applicationsupportlayer.social .ApplicationNotificationsManager - siteLandingPagePath: /group/imagine-gateway 2017-03-16 13:51:33,174 INFO social.ApplicationNotificationsManager [http-bio-9090-exec-85,setCon text:127] %[PORTAL] 2142095 [http-bio-9090-exec-85] INFO org.gcube.applicationsupportlayer.social .ApplicationNotificationsManager - senderEmail: i-marine@d4science.org 2017-03-16 13:51:33,174 INFO social.ApplicationNotificationsManager [http-bio-9090-exec-85,setCon text:128] %[PORTAL] 2142095 [http-bio-9090-exec-85] INFO org.gcube.applicationsupportlayer.social .ApplicationNotificationsManager - portalName: i-marine@d4science.org Mar 16, 2017 1:51:33 PM org.apache.catalina.core.ApplicationContext log SEVERE: Exception while dispatching incoming RPC call com.google.gwt.user.server.rpc.UnexpectedException: Service method 'public abstract org.gcube.port al.databook.shared.ClientFeed org.gcube.portlets.user.shareupdates.client.ShareUpdateService.share PostWithLinkPreview(java.lang.String,org.gcube.portal.databook.shared.FeedType,org.gcube.portal.da tabook.shared.PrivacyLevel,java.lang.Long,org.gcube.portlets.user.shareupdates.shared.LinkPreview, java.lang.String,java.util.ArrayList,boolean)' threw an unexpected exception: java.lang.NullPointe rException at com.google.gwt.user.server.rpc.RPC.encodeResponseForFailure(RPC.java:389) at com.google.gwt.user.server.rpc.RPC.invokeAndEncodeResponse(RPC.java:579) at com.google.gwt.user.server.rpc.RemoteServiceServlet.processCall(RemoteServiceServlet.java:2 08) at com.google.gwt.user.server.rpc.RemoteServiceServlet.processPost(RemoteServiceServlet.java:2 48) at com.google.gwt.user.server.rpc.AbstractRemoteServiceServlet.doPost(AbstractRemoteServiceSer vlet.java:62) at javax.servlet.http.HttpServlet.service(HttpServlet.java:650) at javax.servlet.http.HttpServlet.service(HttpServlet.java:731) at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.jav a:303) at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:208) at org.apache.tomcat.websocket.server.WsFilter.doFilter(WsFilter.java:52)</pre>			

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    at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter (ApplicationFilterChain.java:241)
    at org.apache.catalina.core.ApplicationFilterChain.doFilter (ApplicationFilterChain.java:208)
    at com.liferay.portal.kernel.servlet.filters.invoker.InvokerFilterChain.doFilter (InvokerFilterChain.java:116)
    at sun.reflect.GeneratedMethodAccessor417.invoke (Unknown Source)
    at sun.reflect.DelegatingMethodAccessorImpl.invoke (DelegatingMethodAccessorImpl.java:43)
    at java.lang.reflect.Method.invoke (Method.java:606)
    at com.liferay.portal.kernel.bean.ClassLoaderBeanHandler.invoke (ClassLoaderBeanHandler.java:67)
)
    at com.sun.proxy.$Proxy739.doFilter (Unknown Source)
    at com.liferay.portal.kernel.servlet.filters.invoker.InvokerFilterChain.doFilter (InvokerFilterChain.java:116)
    at com.liferay.portal.kernel.servlet.filters.invoker.InvokerFilterChain.processDirectCallFilter (InvokerFilterChain.java:165)
    at com.liferay.portal.kernel.servlet.filters.invoker.InvokerFilterChain.doFilter (InvokerFilterChain.java:96)
    at com.liferay.portal.kernel.servlet.PortalClassLoaderFilter.doFilter (PortalClassLoaderFilter.java:74)
    at com.liferay.portal.kernel.servlet.filters.invoker.InvokerFilterChain.processDoFilter (InvokerFilterChain.java:204)
    at com.liferay.portal.kernel.servlet.filters.invoker.InvokerFilterChain.doFilter (InvokerFilterChain.java:109)
    at com.liferay.portal.kernel.servlet.filters.invoker.InvokerFilter.doFilter (InvokerFilter.java:119)
    at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter (ApplicationFilterChain.java:241)
    at org.apache.catalina.core.ApplicationFilterChain.doFilter (ApplicationFilterChain.java:208)
    at org.apache.catalina.core.StandardWrapperValve.invoke (StandardWrapperValve.java:220)
    at org.apache.catalina.core.StandardContextValve.invoke (StandardContextValve.java:122)
    at org.apache.catalina.authenticator.AuthenticatorBase.invoke (AuthenticatorBase.java:505)
    at org.apache.catalina.core.StandardHostValve.invoke (StandardHostValve.java:170)
    at org.apache.catalina.valves.ErrorReportValve.invoke (ErrorReportValve.java:103)
    at org.apache.catalina.valves.AccessLogValve.invoke (AccessLogValve.java:957)
    at org.gcube.portal.threadlocal.exec.SmartGearsPortalValve.invoke (SmartGearsPortalValve.java:69)
)
    at org.apache.catalina.core.StandardEngineValve.invoke (StandardEngineValve.java:116)
    at org.apache.catalina.ha.tcp.ReplicationValve.invoke (ReplicationValve.java:333)
    at org.apache.catalina.connector.CoyoteAdapter.service (CoyoteAdapter.java:423)
    at org.apache.coyote.http11.AbstractHttp11Processor.process (AbstractHttp11Processor.java:1079)
    at org.apache.coyote.AbstractProtocol$AbstractConnectionHandler.process (AbstractProtocol.java:620)
    at org.apache.tomcat.util.net.JIoEndpoint$SocketProcessor.run (JIoEndpoint.java:316)
    at java.util.concurrent.ThreadPoolExecutor.runWorker (ThreadPoolExecutor.java:1145)
    at java.util.concurrent.ThreadPoolExecutor$Worker.run (ThreadPoolExecutor.java:615)
    at org.apache.tomcat.util.threads.TaskThread$WrappingRunnable.run (TaskThread.java:61)
    at java.lang.Thread.run (Thread.java:745)
Caused by: java.lang.NullPointerException
    at org.gcube.portlets.user.shareupdates.server.ShareUpdateServiceImpl.getVreGroupsNames (ShareUpdateServiceImpl.java:467)
    at org.gcube.portlets.user.shareupdates.server.ShareUpdateServiceImpl.notifyPeopleGroup (ShareUpdateServiceImpl.java:434)
    at org.gcube.portlets.user.shareupdates.server.ShareUpdateServiceImpl.sharePostWithLinkPreview (ShareUpdateServiceImpl.java:218)
    at sun.reflect.NativeMethodAccessorImpl.invoke0 (Native Method)
    at sun.reflect.NativeMethodAccessorImpl.invoke (NativeMethodAccessorImpl.java:57)
    at sun.reflect.DelegatingMethodAccessorImpl.invoke (DelegatingMethodAccessorImpl.java:43)
    at java.lang.reflect.Method.invoke (Method.java:606)
    at com.google.gwt.user.server.rpc.RPC.invokeAndEncodeResponse (RPC.java:561)
    ... 42 more

[PORTAL] 2271250 [http-bio-9090-exec-64] INFO HomeManageFactory - loading home. (Username: massimiliano.assante, scope: /d4science.research-infrastructures.eu/gCubeApps/BlueBridgeProject)
[PORTAL] 2271250 [http-bio-9090-exec-64] INFO HomeManageFactory - getHomeManagerFactory

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History

#1 - Mar 16, 2017 03:17 PM - Massimiliano Assante

- % Done changed from 0 to 30

i reproduced the issue in preproduction too, I'm going to fix this then we'll see how it is possible that the functional test hasn't spotted this problem

#2 - Mar 16, 2017 03:30 PM - Massimiliano Assante

- Status changed from New to In Progress

#3 - Mar 16, 2017 03:35 PM - Massimiliano Assante

- Status changed from In Progress to Closed

- % Done changed from 30 to 100

The issue has been fixed with a patch in production

#4 - Mar 16, 2017 03:53 PM - Maria Di Girolamo

Dear @massimiliano.assante@isti.cnr.it

no similar issue was reported during the shareupdates testing . Other issue is reported and I repeat the test after the resolution of the issue and re-loaded of the pre-production. I repeat the test and for me the portlet should work fine.

The issue reported has been signaled the first time we had tested this portlet. But it's not possible to reproduce the issue (If I remember right).

Please, you can find the history of the last shareupdates testing here : <https://support.d4science.org/issues/7273>.

For the future , we can have more attention for it.

Thank you for your comprehension and attention.

Maria.