

## D4Science Infrastructure - Task #7361

### Increase Redmine issue export limit

Mar 02, 2017 10:54 AM - Gabriele Giammatteo

<b>Status:</b>	Closed	<b>Start date:</b>	Mar 02, 2017
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Luca Frosini	<b>% Done:</b>	100%
<b>Category:</b>	Other	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	Redmine management		
<b>Infrastructure:</b>	Production		

#### Description

Redmine has a limit when exporting issues in CSV. It is set to 500 by default.

We are using the export in CSV to generate statistics on number of support tickets, but since we have more than 500 tickets, we need to increase this limit to get all the tickets.

Can you please increase this limit?

<http://www.redmine.org/issues/9902>

<https://www.redminecrm.com/boards/12/topics/1455-how-to-change-the-limit-of-500-entries-when-exporting-contacts-to-csv-or-xls>

#### History

##### #1 - Mar 02, 2017 11:01 AM - Gabriele Giammatteo

I do not know what are the options, but a reasonable value could be  $\geq 2000$  if possible

##### #2 - Mar 02, 2017 12:05 PM - Luca Frosini

- Status changed from New to In Progress

##### #3 - Mar 02, 2017 12:06 PM - Luca Frosini

- File *issue-limit.png* added

- Status changed from In Progress to Closed

- % Done changed from 0 to 100

done. Let me know if you need to modify something else.

##### #4 - Mar 02, 2017 12:26 PM - Gabriele Giammatteo

thanks. It works fine

#### Files

issue-limit.png	152 KB	Mar 02, 2017	Luca Frosini
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