

D4Science Infrastructure - Incident #6577

Workspace portlet tries to retrieve information about a JackRabbit Role and receives an error

Jan 24, 2017 07:09 PM - Massimiliano Assante

Status:	Closed	Start date:	Jan 24, 2017
Priority:	Normal	Due date:	Jan 27, 2017
Assignee:	Massimiliano Assante	% Done:	100%
Category:	Other	Estimated time:	0.00 hour
Target version:	UnSprintable		
Infrastructure:	Production		
Description			
I see that the HL returns this user and the Workspace tries to get its information, but the exception should be managed properly. Either the HL does not return these users or Workspace does not print the stack trace on ERROR, it should print a WARN with a message at least.			
<pre>18:05:05,186 ERROR [http-bio-9090-exec-85][LiferayUserManager:437] Failed to fetch user by username = d4science.research-infrastructure.eu-D4Research-OpenAIRE-Connect_Coordination-Manager com.liferay.portal.NoSuchUserException: No User exists with the key {companyId=20154, screenName=d4science.research-infrastructure.eu-d4research-openaire-connect_coordination-manager} at com.liferay.portal.service.persistence.UserPersistenceImpl.findByC_SN(UserPersistenceImpl.java:4272) at com.liferay.portal.service.impl.UserLocalServiceImpl.getUserByScreenName(UserLocalServiceImpl.java:2778) at sun.reflect.GeneratedMethodAccessor635.invoke(Unknown Source) at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43) at java.lang.reflect.Method.invoke(Method.java:606) at com.liferay.portal.kernel.bean.ClassLoaderBeanHandler.invoke(ClassLoaderBeanHandler.java:67)) at com.sun.proxy.\$Proxy621.getUserByScreenName(Unknown Source) at com.liferay.portal.service.UserLocalServiceWrapper.getUserByScreenName(UserLocalServiceWrapper.java:2333) at sun.reflect.GeneratedMethodAccessor635.invoke(Unknown Source) at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43) at java.lang.reflect.Method.invoke(Method.java:606) at com.liferay.portal.kernel.bean.ClassLoaderBeanHandler.invoke(ClassLoaderBeanHandler.java:67)) at com.sun.proxy.\$Proxy622.getUserByScreenName(Unknown Source) at sun.reflect.GeneratedMethodAccessor635.invoke(Unknown Source) at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43) at java.lang.reflect.Method.invoke(Method.java:606) at com.liferay.portal.spring.aop.ServiceBeanMethodInvocation.proceed(ServiceBeanMethodInvocation.java:115) at com.liferay.portal.spring.transaction.DefaultTransactionExecutor.execute(DefaultTransactionExecutor.java:62) at com.liferay.portal.spring.transaction.TransactionInterceptor.invoke(TransactionInterceptor.java:51) at com.liferay.portal.spring.aop.ServiceBeanMethodInvocation.proceed(ServiceBeanMethodInvocation.java:111) at com.liferay.portal.spring.aop.ServiceBeanAopProxy.invoke(ServiceBeanAopProxy.java:175) at com.sun.proxy.\$Proxy107.getUserByScreenName(Unknown Source) at com.liferay.portal.service.UserLocalServiceUtil.getUserByScreenName(UserLocalServiceUtil.java:2204) at org.gcube.vomanagement.usermanagement.impl.LiferayUserManager.getUserByUsername(LiferayUserManager.java:434) at org.gcube.vomanagement.usermanagement.impl.LiferayUserManager.getUserByScreenName(LiferayUserManager.java:451) at org.gcube.portlets.user.workspace.server.util.UserUtil.getUserFullName(UserUtil.java:59) at org.gcube.portlets.user.workspace.server.GWTWorkspaceBuilder.buildGxtInfoContactFromPortalLogin(GWTWorkspaceBuilder.java:641) at org.gcube.portlets.user.workspace.server.GWTWorkspaceBuilder.buildGxtInfoContactsFromPortalLogins(GWTWorkspaceBuilder.java:621) at org.gcube.portlets.user.workspace.server.GWTWorkspaceServiceImpl.getListUserSharedByFoldersS</pre>			

```
haredId(GTWWorkspaceServiceImpl.java:1766)
    at org.gcube.portlets.user.workspace.server.GTWWorkspaceServiceImpl.checkNotifyAddItemToShare(
GTWWorkspaceServiceImpl.java:743)
    at org.gcube.portlets.user.workspace.server.GTWWorkspaceServiceImpl.createFolder(GTWWorkspacesS
erviceImpl.java:985)
```

History

#1 - Jan 25, 2017 10:56 AM - Francesco Mangiacrapa

- Assignee changed from Francesco Mangiacrapa to Massimiliano Assante

Hi Massimiliano,

following the stack trace the point where it is printed the exception:

```
"18:05:05,186 ERROR [http-bio-9090-exec-85][LiferayUserManager:437] Failed to fetch user by username = d4scien
ce.research-infrastructures.eu-D4Research-OpenAIRE-Connect_Coordination-Manager"
```

is here:

```
/**
 * {@inheritDoc}
 */
@Override
public GCubeUser getUserByUsername(String username) throws UserManagementSystemException, UserRetrievalFault {
    User toGet = null;
    GCubeUser toReturn = null;
    try {
        //_log.debug("Trying to fetch user by username = " + username);
        toGet = UserLocalServiceUtil.getUserByScreenName(ManagementUtils.getCompany().getCompanyId(), username);
        toReturn = mapLRUser(toGet);
    } catch (PortalException e) {
        _log.error("Failed to fetch user by username = " + username, e);
        throw new UserRetrievalFault("User not existing", e);
    } catch (SystemException e) {
        _log.error("Failed to fetch user by username = " + username, e);
        throw new UserManagementSystemException(e.getMessage(), e);
    }
    return toReturn;
}
```

which is part of LiferayUserManager.class

You must change that method in order to print a simple "WARNING" and not the whole stack

#2 - Jan 25, 2017 02:13 PM - Massimiliano Assante

- Status changed from New to Closed

- % Done changed from 0 to 100

you right, my fault #6594 fix the issue