

D4Science Infrastructure - Incident #6510

Workspace download servlet still not resilient to session expiration

Jan 20, 2017 04:55 PM - Massimiliano Assante

Status:	Closed	Start date:	Jan 20, 2017
Priority:	Immediate	Due date:	Jan 23, 2017
Assignee:	Francesco Mangiacrapa	% Done:	100%
Category:	Application	Estimated time:	0.00 hour
Target version:	UnSprintable		
Infrastructure:	Production		

Description

We just had a user from GEMex Gateway having the session expiration problem.

It seems that the WorkspaceDownload Servlet is still trying to read the user from the cookie in some part of the code. After the user logged out and logged in it could download the files.

See exception:

```
[PORTAL] 1558720322 [http-bio-9090-exec-408] ERROR org.gcube.common.portal.PortalContext - The userId does not belong to any user -> -1
2017-01-20 15:44:47,705 ERROR portal.PortalContext [http-bio-9090-exec-408,getCurrentUser:142] %[PORTAL] 1558720322 [http-bio-9090-exec-408] ERROR org.gcube.common.portal.PortalContext - The user Id does not belong to any user -> -1
2017-01-20 15:44:47,705 WARN server.DownloadServlet [http-bio-9090-exec-408,handleError:462] %[PORTAL] 969287422 [http-bio-9090-exec-408] WARN org.gcube.portlets.user.workspace.server.DownloadServlet - Handle error occurred: 500: Error during workspace retrieving
2017-01-20 15:45:00,454 INFO events.LandingPageAction [http-bio-9090-exec-424,run:26] %[PORTAL] 1558325842 [http-bio-9090-exec-424] INFO org.gcube.portal.events.LandingPageAction - LandingPageAction is ON
2017-01-20 15:45:00,455 INFO events.LandingPageAction [http-bio-9090-exec-424,getCustomLandingPage:48] %[PORTAL] 1558325843 [http-bio-9090-exec-424] INFO org.gcube.portal.events.LandingPageAction - Private Site LandingPage Path = /group/gemex-gateway
2017-01-20 15:45:01,423 INFO server.NewsServiceImpl [http-bio-9090-exec-408,getUserConfiguration:1012] %[PORTAL] 1558734040 [http-bio-9090-exec-408] INFO org.gcube.portlets.user.newsfeed.server.NewsServiceImpl - Trying to read custom config fr News Feed (REFRESH_TIME, VRE Label and show timeline source)
2017-01-20 15:45:01,474 INFO server.NewsServiceImpl [http-bio-9090-exec-413,getAllUpdateUserFeeds:195] %[PORTAL] 1558734091 [http-bio-9090-exec-413] INFO org.gcube.portlets.user.newsfeed.server.NewsServiceImpl - ***** retrieving posts for user: eugenio
[PORTAL] 1558734306 [http-bio-9090-exec-406] INFO HomeManageFactory - loading home. (Username: eugenio, scope: /d4science.research-infrastructures.eu)
[PORTAL] 1558734306 [http-bio-9090-exec-406] INFO HomeManageFactory - getHomeManagerFactory
2017-01-20 15:45:02,083 INFO server.UserStatisticsServiceImpl [http-bio-9090-exec-409,getPostsStats:242] %15:45:02,083 INFO [http-bio-9090-exec-409][UserStatisticsServiceImpl:242] Context(s) that are going to be used [/d4science.research-infrastructures.eu/gCubeApps/GEMex]
```

History

#1 - Jan 20, 2017 04:56 PM - Massimiliano Assante

- Subject changed from *Workspace download servlet stil not resilient to session expiration* to *Workspace download servlet still not resilient to session expiration*

#2 - Jan 23, 2017 11:29 AM - Francesco Mangiacrapa

- Status changed from *New* to *In Progress*

#3 - Jan 23, 2017 11:55 AM - Francesco Mangiacrapa

- Status changed from *In Progress* to *Closed*

I added a patch in order to check the case of session expired (the userId is null or equal to -1) before downloading. The patch should fix the issue. The workspace will be updated in production as soon as the Etics build will be available.

I'm going to close this incident

#4 - Feb 09, 2017 05:35 PM - Massimiliano Assante

- *Status changed from Closed to In Progress*
- *Priority changed from High to Immediate*

After the upgrade of yesterday for fixing the catalogue the problem with the session appeared again, it seems that the patch to the catalogue was performed on the bugged version

#5 - Feb 09, 2017 06:03 PM - Massimiliano Assante

- *Status changed from In Progress to Closed*
- *% Done changed from 0 to 100*

Restored the workspace previous version, the catalogue patch is not on production though