# D4Science Infrastructure - Incident #6326

## Error when accessing Messages

Jan 11, 2017 06:20 PM - Leonardo Candela

| | | | |
|---|---|---|---|
| **Status:** | Closed | **Start date:** | Jan 11, 2017 |
| **Priority:** | Normal | **Due date:** | |
| **Assignee:** | Massimiliano Assante | **% Done:** | 100% |
| **Category:** | | **Estimated time:** | 0.00 hour |
| **Target version:** | UnSprintable | | |
| **Infrastructure:** | Production | | |

| Description |
|---|
| When I access the messages app by both iMarine portal and "services" portal I get the attached error. |

| Related issues: | | | |
|---|---|---|---|
| Related to D4Science Infrastructure - Incident #6205: Messages portlet: missi... | **Closed** | **Dec 14, 2016** | **Dec 14, 2016** |

## History

**#1 - Jan 11, 2017 06:53 PM - Massimiliano Assante**

*- Status changed from New to Rejected*

duplicate of [#6205](#) for which the fix implementation is ongoing in #6206

**#2 - Jan 11, 2017 06:53 PM - Massimiliano Assante**

*- Related to Incident #6205: Messages portlet: missing users in portal causes exception added*

**#3 - Jan 19, 2017 05:16 PM - Massimiliano Assante**

*- Status changed from Rejected to Closed*

## Files

| | | | |
|---|---|---|---|
| Screen Shot 2017-01-11 at 18.13.54.png | 181 KB | Jan 11, 2017 | Leonardo Candela |