D4Science Infrastructure - Incident #6114

Add existing users to VRE cache problem is missing sometimes

Dec 02, 2016 12:00 PM - Massimiliano Assante

Status:	Closed		**Start date:**	Dec 02, 2016
Priority:	High		**Due date:**	Dec 02, 2016
Assignee:	Massimiliano Assante		**% Done:**	100%
Category:	Other		**Estimated time:**	0.00 hour
Target version:	UnSprintable			
Infrastructure:	Production			

Description

Depending on the node of the gateway cluster assigned it happens that one user is not present in the portlet list for adding him/her to the VRE.

History

#2 - Dec 02, 2016 12:04 PM - Massimiliano Assante

- Status changed from New to Closed

- % Done changed from 0 to 100

The problem has been analysed and a ticket on gCube was created to track the resolution. We target to include the fix in gCube 4.2