

## D4Science Infrastructure - Task #569

### Create Redirections from old ticketing instance to new Redmine installation

Sep 08, 2015 03:36 PM - Luca Frosini

<b>Status:</b>	Closed	<b>Start date:</b>	Sep 08, 2015
<b>Priority:</b>	Normal	<b>Due date:</b>	Oct 16, 2015
<b>Assignee:</b>	_InfraScience Systems Engineer	<b>% Done:</b>	100%
<b>Category:</b>	System Application	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	Redmine management		
<b>Infrastructure:</b>	Production		
<b>Description</b>			
Now that task <a href="#">#172</a> is closed we should think about creating some permanent redirections (Permanently moved) if possible			
Mainly <b>support.d4science.research-infrastructures.eu</b> -> <a href="https://support.d4science.org">https://support.d4science.org</a>			
Then and looking to this dismissed instances <b>issue.d4science-ii.research-infrastructures.eu</b> <b>issue.hope.research-infrastructures.eu</b> <b>issue.eubrazilopenbio.research-infrastructures.eu</b> <b>issue.authfile.driver.research-infrastructures.eu</b> <b>issue.r2d2.research-infrastructures.eu</b>			
if has sense and possible we could create something like the following rule: <b>issue.*.research-infrastructures.eu</b> -> <a href="https://support.d4science.org/">https://support.d4science.org/</a>			
Still to be decided if leave <a href="https://support.gcube-system.org/">https://support.gcube-system.org/</a> as an alias or redirect to -> <a href="https://support.d4science.org/projects/gcube">https://support.d4science.org/projects/gcube</a>			
<a href="#">Pasquale Pagano</a> what about this redirections.			

#### History

**#1 - Oct 08, 2015 04:45 PM - Luca Frosini**

- Target version changed from UnSprintable to Redmine management

**#2 - Oct 08, 2015 04:46 PM - Luca Frosini**

- Priority changed from Low to Normal

**#3 - Oct 08, 2015 04:47 PM - Luca Frosini**

- Due date changed from Sep 30, 2015 to Oct 16, 2015

Please take care of this ticket. The deadline was passed. I postponed it but please take care of it.

**#4 - Oct 14, 2015 04:02 PM - Andrea Dell'Amico**

- Status changed from New to In Progress

`support.d4science.research-infrastructures.eu -> https://support.d4science.org`

This one is already present as a server alias. We can add a redirection too. Mind that the redirections do not solve the problem with missing certificates, and the GARR is still stuck on its CA provider renewal negotiations it seems.

Then and looking to this dismissed instances  
`issue.hope.research-infrastructures.eu`  
`issue.authfile.driver.research-infrastructures.eu`

Do we really need to maintain those hostnames? These projects where closed a long time ago.

if has sense and possible we could create something like the following rule:  
`issue.*.research-infrastructures.eu -> https://support.d4science.org/`

I hope that we shall not create new issue.\*.research-infrastructures.eu hosts :)

Still to be decided if leave <https://support.gcube-system.org/> as an alias or redirect to -> <https://support.d4science.org/projects/gcube>

Did you take a decision about it? The host has its virtual host, right now.

**#5 - Oct 14, 2015 04:18 PM - Luca Frosini**

In my opinion we avoid to add old redirections.

Regarding <https://support.gcube-system.org/> with https is there are no security issues we can use permanently moved to <https://support.d4science.org/projects/gcube>

**#6 - Oct 14, 2015 04:24 PM - Andrea Dell'Amico**

Luca Frosini wrote:

In my opinion we avoid to add old redirections.

Regarding <https://support.gcube-system.org/> with https is there are no security issues we can use permanently moved to <https://support.d4science.org/projects/gcube>

Why not <https://support.gcube-system.org/projects/gcube> ?

support.gcube-system.org already has a valid certificate. The problem of the other hostnames is that the browser will send a warning before redirecting to support.d4science.org.

**#7 - Oct 14, 2015 04:34 PM - Luca Frosini**

Andrea Dell'Amico wrote:

Why not <https://support.gcube-system.org/projects/gcube> ?

Just because the user has to login again and this can cause requests for credentials.

**#8 - Oct 14, 2015 05:41 PM - Andrea Dell'Amico**

Done. Test it, I used some rewrite rules to handle the / case differently to the general one to not fail when a complete URL is called ( <http://support.gcube-system.org/> vs <https://support.gcube-system.org/issues/569#change-3939> for example)

**#9 - Oct 14, 2015 05:41 PM - Andrea Dell'Amico**

- Status changed from In Progress to Feedback

- % Done changed from 0 to 100

**#10 - Oct 14, 2015 05:59 PM - Luca Frosini**

Seems working.

@pasquale.pagano@isti.cnr.it can you close the ticket if is ok for you as well

**#11 - Oct 15, 2015 10:47 AM - Pasquale Pagano**

Should support.d4science.org be redirected to <https://support.d4science.org/projects/d4science/>?

**#12 - Oct 15, 2015 10:54 AM - Luca Frosini**

I don't think so, otherwise we can't reach the redmine home anymore.

Did you mean:

issue.d4science.org -> <https://support.d4science.org/projects/d4science>

**#13 - Oct 15, 2015 11:04 AM - Pasquale Pagano**

support.d4science.org is the link for people wishing to ask for support on d4science. Why they should go to the home? Then, what they should do? They should select a project ..

**#14 - Oct 15, 2015 11:08 AM - Andrea Dell'Amico**

Pasquale Pagano wrote:

support.d4science.org is the link for people wishing to ask for support on d4science. Why they should go to the home? Then, what they should do? They should select a project ..

I agree, but we should have a way to the home page IMO. Leaving redmine.d4science.org for it, maybe?

**#15 - Oct 15, 2015 11:18 AM - Pasquale Pagano**

ok.

so support.d4science.org -> <https://support.d4science.org/projects/d4science>  
and redmine.d4science.org -> <https://support.d4science.org>

**#16 - Oct 16, 2015 03:34 PM - Andrea Dell'Amico**

Done. The only way to get the root of the site is using the address <https://redmine.d4science.org> (it will give warnings about the certificate).

**#17 - Oct 20, 2015 05:15 PM - Andrea Dell'Amico**

- *Status changed from Feedback to Closed*