D4Science Infrastructure - Support #5552

BlueBRIDGE VRE: recent documents error

Oct 24, 2016 11:34 AM - Massimiliano Assante

Status:	Closed		**Start date:**	Oct 24, 2016
Priority:	Immediate		**Due date:**	Oct 24, 2016
Assignee:	Valentina Marioli		**% Done:**	100%
Category:	Other		**Estimated time:**	1.00 hour
Infrastructure:	Production			

Description

Recent Documents portlet returns an error

```
Sorry, it seems something is wrong with this folder.
```

This is due to the fact that the call to the HL returns error. (Probably connected to the recent workspace upload during TCom)

History

#1 - Oct 24, 2016 07:11 PM - Pasquale Pagano

- Priority changed from Urgent to Immediate

Please provide an answer asap

#2 - Oct 25, 2016 11:57 AM - Valentina Marioli

- Status changed from New to In Progress

The problem is due to a bug in the portal session.

#3 - Oct 25, 2016 11:59 AM - Valentina Marioli

- Status changed from In Progress to Closed

- % Done changed from 0 to 100

The issue has been fixed and the Recent Documents portlet is now working.