D4Science Infrastructure - Incident #5490

error when running CATCH_BY_GEARS experiment

Oct 11, 2016 02:46 PM - Paul Taconet

Status: Closed Start date: Oct 11, 2016

Priority: High Due date:

Assignee: Paul Taconet % Done: 100%

Category: System Application Estimated time: 0.00 hour

Target version: Data Processing

Infrastructure: Development, Production

Description

When I run my algorithm CATCH BY GEARS on the RprototypingLab

(org.gcube.dataanalysis.wps.statisticalmanager.synchserver.mappedclasses.transducerers.CATCHES_BY_GEARS), I get the following error message:

Failed start computation Catches By Gears! Invalid response from service, response isn't instance of ExecuteResponseDocumentImpl, class is class net.opengis.ows.x11.impl.ExceptionReportDocumentImpl

I would like to have the algo functional for a presentation this Friday and another one next week.

Thanks a lot.

Paul

History

#1 - Oct 11, 2016 02:53 PM - Paul Taconet

- Tracker changed from Support to Incident
- Infrastructure Development added

#2 - Oct 11, 2016 03:24 PM - Giancarlo Panichi

I have reinstalled the software and I have tested it with default parameters it seems to work fine.

Please can you repeat your experiments to check if it works properly?

#3 - Oct 11, 2016 03:31 PM - Paul Taconet

Thanks, I have just repeated the experiments and it works properly now.

#4 - Oct 11, 2016 04:07 PM - Giancarlo Panichi

- Status changed from New to Closed
- % Done changed from 0 to 100

Files

error_message.png 273 KB Oct 11, 2016 Paul Taconet

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