

D4Science Infrastructure - Incident #5046

Blocked ports between the Dataminers and the Workspace

Sep 16, 2016 02:29 PM - Gianpaolo Coro

<b>Status:</b>	Closed	<b>Start date:</b>	Sep 16, 2016
<b>Priority:</b>	Urgent	<b>Due date:</b>	
<b>Assignee:</b>	_InfraScience Systems Engineer	<b>% Done:</b>	100%
<b>Category:</b>	High-Throughput-Computing	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	Data Processing		
<b>Infrastructure:</b>	Production		
<b>Description</b> <p>We have noticed that the Workspace client uses RMI communication when uploading a file to a shared folder. Since RMI ports have been are closed from Dataminer to JackRabbit, we are having issues in the production environment.</p> <p>In particular we get a no route-to-host exception:</p> <pre>java.net.NoRouteToHostException: No route to host: Exception creating connection to: 146.48.122.154</pre> <p>Is it possible to open the communication from the Dataminers to the JackRabbit service?</p>			

History

#1 - Sep 16, 2016 02:37 PM - Andrea Dell'Amico

- Status changed from New to In Progress

#2 - Sep 16, 2016 02:45 PM - Andrea Dell'Amico

- Status changed from In Progress to Feedback

- % Done changed from 0 to 100

Done.

#3 - Sep 16, 2016 03:23 PM - Gianpaolo Coro

- Status changed from Feedback to Closed

Now it works, thanks!