

D4Science Infrastructure - Support #4904

download from social facility

Aug 31, 2016 10:31 AM - Eugenio Trumpy

Status:	Closed	Start date:	Aug 31, 2016
Priority:	High	Due date:	
Assignee:	Roberto Cirillo	% Done:	100%
Category:	Data Management	Estimated time:	0.00 hour
Infrastructure:	Production		
Description			
images uploaded on workspace are no longer downloadable			

History

#1 - Aug 31, 2016 10:32 AM - Eugenio Trumpy

- Subject changed from download from workspace to download from social facility
- Assignee changed from Tommaso Piccioli to Roberto Cirillo
- Target version changed from SocialNetworkingImprovements to UnSprintable

#2 - Aug 31, 2016 10:36 AM - Eugenio Trumpy

it seems that since 2016, up today, the files uploaded on the wall are downloadable.
Before 2016 are not.

#3 - Aug 31, 2016 10:42 AM - Massimiliano Assante

You mean in this page @e.trumpy@igg.cnr.it ? <https://descramble.d4science.org/group/descramble> or on EGIP?

#4 - Aug 31, 2016 11:17 AM - Eugenio Trumpy

yes, this page (DESCRAMBLE VRE).

#5 - Aug 31, 2016 02:39 PM - Massimiliano Assante

- Status changed from New to In Progress

we're investigating the problem

#6 - Aug 31, 2016 02:52 PM - Massimiliano Assante

- Status changed from In Progress to Closed
- % Done changed from 0 to 100

Eugenio the problem should have been fixed. Please try again and let us know.

#7 - Aug 31, 2016 03:10 PM - Roberto Cirillo

It seems to be a download problem that happens when the scope is not correctly set in the uri-resolver webapp. I'm going to investigate on it. It seems that this problem isn't related to the upload date. Please, @e.trumpy@igg.cnr.it could you provide an example of an image no longer downloadable?

#8 - Aug 31, 2016 03:17 PM - Roberto Cirillo

- Status changed from Closed to Feedback

#9 - Aug 31, 2016 04:22 PM - Eugenio Trumpy

checked, now works fine!
Thanks.

#10 - Aug 31, 2016 04:32 PM - Massimiliano Assante

- Status changed from Feedback to Closed