

D4Science Infrastructure - Incident #4876

Email Notification to VRE-Managers sent twice (three times) sometimes

Aug 25, 2016 12:40 PM - Massimiliano Assante

Status:	Closed	Start date:	Aug 25, 2016
Priority:	Normal	Due date:	Aug 26, 2016
Assignee:	Massimiliano Assante	% Done:	100%
Category:		Estimated time:	0.00 hour
Target version:	UnSprintable		
Infrastructure:	Production		
Description			
Whenever a user register to a VRE or accept an Invite the Email Notification to VRE-Managers (the same email) is sent twice to even more times.			
After investigation with @tommaso.piccioli@isti.cnr.it it seems the problem is in the Join VRE Portlet.			
Aug 24 22:02:09 infra-gateway postfix/smtp[3995]: ADC95135FB4: to=<***@isti.cnr.it>, relay=smtp-relay.research-infrastructures.eu[146.48.122.202]:587, delay=0.12, delays=0.01/0.01/0.07/0.03, dsn=2.0.0, status=sent (250 2.0.0 Ok: queued as C5C486000B)			
Aug 24 22:02:10 infra-gateway postfix/smtp[3995]: 950F0135FB5: to=<***@isti.cnr.it>, relay=smtp-relay.research-infrastructures.eu[146.48.122.202]:587, delay=0.08, delays=0/0/0.05/0.04, dsn=2.0.0, status=sent (250 2.0.0 Ok: queued as A13C86000B)			
Aug 24 22:02:11 infra-gateway postfix/smtp[3995]: CADB1135FB4: to=<***@isti.cnr.it>, relay=smtp-relay.research-infrastructures.eu[146.48.122.202]:587, delay=0.09, delays=0/0/0.04/0.04, dsn=2.0.0, status=sent (250 2.0.0 Ok: queued as D6EDF6000B)			

History

#1 - Aug 25, 2016 12:40 PM - Massimiliano Assante

- Status changed from New to In Progress

#3 - Aug 25, 2016 01:11 PM - Massimiliano Assante

- Status changed from In Progress to Closed

- % Done changed from 0 to 100

I was able to reproduce the problem in development by clicking more than once on the accept invite button, each time I clicked the notification email was sent. This could explain this strange behaviour and the fact that the number of email notification is not always the same. I'm going to disable the button after the first click.