D4Science Infrastructure - Incident #3765

FAO Tuna Atlas; left panel stats and what's new fail to load

Apr 20, 2016 03:14 PM - Anton Ellenbroek

Status: Closed Start date: Apr 20, 2016

Priority: Urgent Due date:

Assignee: Valentina Marioli % Done: 100% **Estimated time:** 0.00 hour

Category:

Target version: Workspace enhancements

Description

Infrastructure:

It seems that the stats, toptopics and whatsnew fail to load in FAo TA.

Production

It says "report issue" I duly oblige

History

#1 - Apr 20, 2016 03:35 PM - Massimiliano Assante

- Tracker changed from Support to Incident
- Category set to Other
- Assignee changed from Massimiliano Assante to Valentina Marioli
- Priority changed from Normal to Urgent

Stats was not deployed in FAO_TunaAtlas VRE, now it is. Top Topics is not shown because there aren't topics at all in FAO_TunaAtlas VRE. While Recent Documents is broken, I'm assigning the ticket to @valentina.marioli@isti.cnr.it

#2 - Apr 20, 2016 03:40 PM - Valentina Marioli

- Status changed from New to In Progress

#4 - Apr 20, 2016 05:38 PM - Valentina Marioli

- Status changed from In Progress to Closed
- % Done changed from 0 to 100

The issue is due to some missing files:

- IOTC-2015-WPTT17-DATA07- CECoastal.csv
- IOTC-2015-WPTT17-DATA06- CESurface_rev1.csv

A ticket about the file "IOTC-2015-WPTT17-DATA06- CESurface_rev1.csv" was already opened by Anthon one month ago: https://support.d4science.org/issues/2347.

Also the file "IOTC-2015-WPTT17-DATA06- CESurface_rev1.csv" suffers from the same bug, because they were created/updated at the same time.

In the previous ticket, we asked to replace such files, but they are still broken, so I'm going to remove them to avoid other problems.

Files

Anton Ellenbroek picture669-1.png 12.1 KB Apr 20, 2016

Jun 18, 2025 1/1