

D4Science Infrastructure - Incident #3206

Tabular Data Manager - Open - Does not show correct list of available tabular resources

Apr 12, 2016 11:32 AM - Anton Ellenbroek

Status:	Closed	Start date:	Apr 12, 2016
Priority:	Urgent	Due date:	
Assignee:	Lucio Lelii	% Done:	100%
Category:	Data Management	Estimated time:	0.00 hour
Target version:	TabMan		
Infrastructure:	Production		
Description			
The list of Tabular resources availalbe to a user is not always the correct one.			
e.g. if I try tabular data lab, sometimes the list shows only one resource (see attachment)			

History

#1 - Apr 12, 2016 11:55 AM - Anton Ellenbroek

And now: "Error retrieving TabularResources: com.sun.xml.internal.ws.client.ClientTransportException: The server sent HTTP status code 400: Bad Request"

cannot reproduce the error.

PS: These sort of messages should be logged, not thrown in the face of users. Can all these be replaced with a polite "We are currently experiencing problems in contacting our services, possibly due to intensive use. Please try again later"

#2 - Apr 12, 2016 06:45 PM - Pasquale Pagano

- Tracker changed from Support to Incident
- Category set to Data Management
- Assignee set to Lucio Lelii
- Priority changed from Normal to Urgent

#3 - Apr 12, 2016 07:09 PM - Lucio Lelii

It seems to be related with a problem we had today in production, We solved it 1 hour ago. Can you retry and let me know if it happens again ?

#4 - Apr 15, 2016 01:03 PM - Lucio Lelii

- Status changed from New to Closed

Since the error cannot be reproduced I'm going to close the ticket

Files

picture188-1.png	45.5 KB	Apr 12, 2016	Anton Ellenbroek
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