

D4Science Infrastructure - Incident #2662

Etics portal: login fails

Mar 15, 2016 05:00 PM - Roberto Cirillo

Status:	Closed	Start date:	Mar 15, 2016
Priority:	Urgent	Due date:	
Assignee:	Gabriele Giammatteo	% Done:	100%
Category:	System Application	Estimated time:	0.00 hour
Target version:	UnSprintable		
Infrastructure:	Production		
Description			
I'm trying to login in etics web portal but I get an error when I click on Configuration section:			
<div>ERROR</div> <div>Navigation path associated to /UserSession is empty</div>			
I've tried with several browsers but the result is always the same			

History

#1 - Mar 15, 2016 05:12 PM - Gabriele Giammatteo

- Status changed from New to In Progress
- % Done changed from 0 to 100

I restarted the service, please try now

#2 - Mar 15, 2016 05:15 PM - Roberto Cirillo

It works now

#3 - Mar 15, 2016 05:15 PM - Roberto Cirillo

- Status changed from In Progress to Closed