

D4Science Infrastructure - Incident #1844

ETICS GUI Not Available

Dec 17, 2015 03:08 PM - Massimiliano Assante

Status:	Closed	Start date:	Dec 17, 2015
Priority:	Urgent	Due date:	Dec 17, 2015
Assignee:	Massimiliano Assante	% Done:	100%
Category:	System Application	Estimated time:	0.00 hour
Target version:	UnSprintable		
Infrastructure:	Production		
Description			
The Web Application responds			
An error occurred: Build System Webservice not available			

History

#1 - Dec 17, 2015 03:08 PM - Massimiliano Assante

- File Screen Shot 2015-12-17 at 15.08.41.png added

#2 - Dec 17, 2015 03:39 PM - Paolo Fabriani

- Status changed from New to In Progress

Both the host certificate and CA certificate have expired. We're working to generate new ones and configure the services accordingly.

#3 - Dec 17, 2015 06:01 PM - Paolo Fabriani

- Status changed from In Progress to Feedback

- Assignee changed from Paolo Fabriani to Massimiliano Assante

- % Done changed from 0 to 100

A new host certificate has been issues and configured on the host.
The service appear to work correctly.

Please let us know any problem you might still have.

#4 - Dec 17, 2015 06:23 PM - Massimiliano Assante

- Status changed from Feedback to Closed

it is ok now thanks

Files

Screen Shot 2015-12-17 at 15.08.41.png	67.8 KB	Dec 17, 2015	Massimiliano Assante
--	---------	--------------	----------------------