

D4Science Infrastructure - Incident #1828

Reports Manager of production contacting the wrong RSG Webservice

Dec 15, 2015 05:09 PM - Massimiliano Assante

Status:	Closed	Start date:	Dec 15, 2015
Priority:	Normal	Due date:	Dec 16, 2015
Assignee:	Massimiliano Assante	% Done:	100%
Category:	Other	Estimated time:	4.00 hours
Target version:	UnSprintable		
Infrastructure:	Production		
Description			
The Reports Manager of production is contacting the wrong RSG Webservice (the one registered in development infrastructure) instead of the production one.			
2015-12-15 16:02:04,708 INFO client.RsgReadClient [TP-Processor11,endpointFor:100] %[PORTAL] 1029186844 [TP-Processor11] INFO org.gcube.application.rsg.client.RsgReadClient - Endpoint for list/types/Vme is http://figisapps.fao.org/figis/secure-reports-store-gateway/rest/list/types/Vme			

History

#1 - Dec 15, 2015 07:30 PM - Massimiliano Assante

- Status changed from *In Progress* to *Resolved*
- % Done changed from 0 to 100

The incident is (temporarily) fixed, now the Reports manager contacts the correct RSG. However the problem may occur in the future, for this we are going to release a new version containing the bug fix. Bug #1829

#3 - Jan 21, 2016 06:51 PM - Massimiliano Assante

- Status changed from *Resolved* to *Closed*

The Reports Manager on iMarine production is now contacting (and displaying) the correct RSG Webservice