

## ISTI Open Access - Feature #16676

### Create and use an email for openportal

May 13, 2019 04:55 PM - Leonardo Candela

<b>Status:</b>	Closed	<b>Start date:</b>	May 13, 2019
<b>Priority:</b>	High	<b>Due date:</b>	
<b>Assignee:</b>	Tommaso Piccioli	<b>% Done:</b>	100%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	ISTI Open Portal Tasks		
<b>Description</b> We need an email address for supporting the users willing to communicate with us (in addition to the ticketing issue).  Is it possible to create the following email address, or something close to it?  <a href="mailto:info@openportal.isti.cnr.it">info@openportal.isti.cnr.it</a>			
<b>Related issues:</b> Related to ISTI Open Access - Feature #16674: Reconsider the website footer a... <span style="float: right;"><b>Closed</b>    <b>May 16, 2019</b></span>			

#### History

##### #1 - May 13, 2019 06:32 PM - Tommaso Piccioli

- Status changed from New to In Progress

No way to define mailbox or mailing list on openportal.isti.cnr.it, we could use [openportal@isti.cnr.it](mailto:openportal@isti.cnr.it)

If you need a mailing list [openportal@isti.cnr.it](mailto:openportal@isti.cnr.it) please tell me who will receive these mail.  
If you need a real mailbox [openportal@isti.cnr.it](mailto:openportal@isti.cnr.it) please tell me why.

##### #2 - May 13, 2019 06:39 PM - Leonardo Candela

A mailing list is sufficient.

For the time being I'll subscribe to this list the following email addresses:

- [leonardo.candela@isti.cnr.it](mailto:leonardo.candela@isti.cnr.it)
- [silvia.giannini@isti.cnr.it](mailto:silvia.giannini@isti.cnr.it)

The list should be open, i.e. everyone should be able to send messages to it. If possible I should have the possibility to add email addresses to the list.

##### #3 - May 16, 2019 03:26 PM - Leonardo Candela

- Priority changed from Normal to High

##### #4 - May 16, 2019 03:49 PM - Leonardo Candela

- Related to Feature #16674: Reconsider the website footer and menu added

##### #5 - May 27, 2019 02:32 PM - Tommaso Piccioli

- Status changed from In Progress to Closed

- % Done changed from 0 to 100

opened mailing list [openportal@isti.cnr.it](mailto:openportal@isti.cnr.it) created with the requested recipients  
Silvia and Leonardo are allowed to modify the list addresses