

D4Science Infrastructure - Incident #13096

Share Updates mentioning in some VRE may not work

Jan 04, 2019 05:18 PM - Massimiliano Assante

Status:	Closed	Start date:	Jan 04, 2019
Priority:	High	Due date:	
Assignee:	Massimiliano Assante	% Done:	100%
Category:		Estimated time:	0.00 hour
Target version:	No Sprint		
Infrastructure:	Production		
Description			
The following exception is reported.			
<pre>16:10:21,919 WARN [ajp-bio-8009-exec-7][SecurityPortletContainerWrapper:630] Reject process action for https://services.d4science.org/cookie-policy on 49 2019-01-04 16:10:28,464 ERROR o.g.p.u.s.s.ShareUpdateServiceImpl [ajp-bio-8009-exec-16,getMentionsBean:870] java.lang.NumberFormatException: For input string: "" at java.lang.NumberFormatException.forInputString(NumberFormatException.java:65) ~[na:1.8.0_131] at java.lang.Long.parseLong(Long.java:601) ~[na:1.8.0_131] at java.lang.Long.parseLong(Long.java:631) ~[na:1.8.0_131] at org.gcube.portlets.user.shareupdates.server.ShareUpdateServiceImpl.getMentionsBean(ShareUpdateServiceImpl.java:864) [ShareUpdateServiceImpl.class:na] at org.gcube.portlets.user.shareupdates.server.ShareUpdateServiceImpl.sharePostWithLinkPreview(ShareUpdateServiceImpl.java:140) [ShareUpdateServiceImpl.class:na] at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method) ~[na:1.8.0_131] at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:62) ~[na:1.8.0_131] at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43) ~[na:1.8.0_131] at java.lang.reflect.Method.invoke(Method.java:498) ~[na:1.8.0_131] at com.google.gwt.user.server.rpc.RPC.invokeAndEncodeResponse(RPC.java:561) [gwt-servlet-2.5.1.jar:na] at com.google.gwt.user.server.rpc.RemoteServiceServlet.processCall(RemoteServiceServlet.java:208) [gwt-servlet-2.5.1.jar:na] at com.google.gwt.user.server.rpc.RemoteServiceServlet.processPost(RemoteServiceServlet.java:248) [gwt-servlet-2.5.1.jar:na] at com.google.gwt.user.server.rpc.AbstractRemoteServiceServlet.doPost(AbstractRemoteServiceServlet.java:62) [gwt-servlet-2.5.1.jar:na] at javax.servlet.http.HttpServlet.service(HttpServlet.java:650) [servlet-api.jar:na] at javax.servlet.http.HttpServlet.service(HttpServlet.java:731) [servlet-api.jar:na] at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:303) [catalina.jar:7.0.62] at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:208) [catalina.jar:7.0.62] at org.apache.tomcat.websocket.server.WsFilter.doFilter(WsFilter.java:52) [tomcat7-websocket.jar:7.0.62] at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:241) [catalina.jar:7.0.62] at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:208) [catalina.jar:7.0.62] at com.liferay.portal.kernel.servlet.filters.invoker.InvokerFilterChain.doFilter(InvokerFilterChain.java:116) [portal-service.jar:na] at sun.reflect.GeneratedMethodAccessor910.invoke(Unknown Source) ~[na:na] at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43) ~[na:1.8.0_131] at java.lang.reflect.Method.invoke(Method.java:498) ~[na:1.8.0_131] at com.liferay.portal.kernel.bean.ClassLoaderBeanHandler.invoke(ClassLoaderBeanHandler.java:67) [portal-service.jar:na] at com.sun.proxy.\$Proxy833.doFilter(Unknown Source) [na:na] at com.liferay.portal.kernel.servlet.filters.invoker.InvokerFilterChain.doFilter(InvokerFilterChain.java:116) [portal-service.jar:na]</pre>			

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    at com.liferay.portal.kernel.servlet.filters.invoker.InvokerFilterChain.processDirectCallFilter(InvokerFilterChain.java:165) [portal-service.jar:na]
    at com.liferay.portal.kernel.servlet.filters.invoker.InvokerFilterChain.doFilter(InvokerFilterChain.java:96) [portal-service.jar:na]
    at com.liferay.portal.kernel.servlet.PortaClassLoaderFilter.doFilter(PortaClassLoaderFilter.java:74) [portal-service.jar:na]
    at com.liferay.portal.kernel.servlet.filters.invoker.InvokerFilterChain.processDoFilter(InvokerFilterChain.java:204) [portal-service.jar:na]
    at com.liferay.portal.kernel.servlet.filters.invoker.InvokerFilterChain.doFilter(InvokerFilterChain.java:109) [portal-service.jar:na]
    at com.liferay.portal.kernel.servlet.filters.invoker.InvokerFilter.doFilter(InvokerFilter.java:119) [portal-service.jar:na]
    at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:241) [catalina.jar:7.0.62]
    at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:208) [catalina.jar:7.0.62]
    at org.apache.catalina.core.StandardWrapperValve.invoke(StandardWrapperValve.java:220) [catalina.jar:7.0.62]
    at org.apache.catalina.core.StandardContextValve.invoke(StandardContextValve.java:122) [catalina.jar:7.0.62]
    at org.apache.catalina.authenticator.AuthenticatorBase.invoke(AuthenticatorBase.java:505) [catalina.jar:7.0.62]
    at org.apache.catalina.core.StandardHostValve.invoke(StandardHostValve.java:170) [catalina.jar:7.0.62]
    at org.apache.catalina.valves.ErrorReportValve.invoke(ErrorReportValve.java:103) [catalina.jar:7.0.62]
    at org.apache.catalina.valves.AccessLogValve.invoke(AccessLogValve.java:957) [catalina.jar:7.0.62]
    at org.apache.catalina.valves.RemoteIpValve.invoke(RemoteIpValve.java:683) [catalina.jar:7.0.62]
    at org.gcube.portal.threadlocal.exec.SmartGearsPortalValve.invoke(SmartGearsPortalValve.java:69) [threadlocal-vars-cleaner-2.1.0-4.13.0-134368.jar:na]
    at org.apache.catalina.core.StandardEngineValve.invoke(StandardEngineValve.java:116) [catalina.jar:7.0.62]
    at org.apache.catalina.ha.tcp.ReplicationValve.invoke(ReplicationValve.java:333) [catalina-ha.jar:7.0.62]
    at org.apache.catalina.connector.CoyoteAdapter.service(CoyoteAdapter.java:423) [catalina.jar:7.0.62]
    at org.apache.coyote.ajp.AjpProcessor.process(AjpProcessor.java:190) [tomcat-coyote.jar:7.0.62]
    at org.apache.coyote.AbstractProtocol$AbstractConnectionHandler.process(AbstractProtocol.java:620) [tomcat-coyote.jar:7.0.62]
    at org.apache.tomcat.util.net.JIoEndpoint$SocketProcessor.run(JIoEndpoint.java:316) [tomcat-coyote.jar:7.0.62]
    at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1142) [na:1.8.0_131]
    at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:617) [na:1.8.0_131]
    at org.apache.tomcat.util.threads.TaskThread$WrappingRunnable.run(TaskThread.java:61) [tomcat-coyote.jar:7.0.62]
    at java.lang.Thread.run(Thread.java:748) [na:1.8.0_131]
[PORTAL] 1400874019 [ajp-bio-8009-exec-16] ERROR org.gcube.portlets.user.shareupdates.server.ShareUpdateServiceImpl - getMentionsBean Error:
java.lang.NumberFormatException: For input string: ""
    at java.lang.NumberFormatException.forInputString(NumberFormatException.java:65) ~[na:1.8.0_131]
    at java.lang.Long.parseLong(Long.java:601) ~[na:1.8.0_131]
    at java.lang.Long.parseLong(Long.java:631) ~[na:1.8.0_131]
    at org.gcube.portlets.user.shareupdates.server.ShareUpdateServiceImpl.getMentionsBean(ShareUpdateServiceImpl.java:864) [ShareUpdateServiceImpl.class:na]
    at org.gcube.portlets.user.shareupdates.server.ShareUpdateServiceImpl.sharePostWithLinkPreview(ShareUpdateServiceImpl.java:140) [ShareUpdateServiceImpl.class:na]
    at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method) ~[na:1.8.0_131]
    at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:62) ~[na:1.8.0_131]
    at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43) ~[na:1.8.0_131]

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    at java.lang.reflect.Method.invoke(Method.java:498) ~[na:1.8.0_131]
    at com.google.gwt.user.server.rpc.RPC.invokeAndEncodeResponse(RPC.java:561) [gwt-servlet-2.5.1.jar:na]
    at com.google.gwt.user.server.rpc.RemoteServiceServlet.processCall(RemoteServiceServlet.java:208) [gwt-servlet-2.5.1.jar:na]
    at com.google.gwt.user.server.rpc.RemoteServiceServlet.processPost(RemoteServiceServlet.java:248) [gwt-servlet-2.5.1.jar:na]
    at com.google.gwt.user.server.rpc.AbstractRemoteServiceServlet.doPost(AbstractRemoteServiceServlet.java:62) [gwt-servlet-2.5.1.jar:na]
    at javax.servlet.http.HttpServlet.service(HttpServlet.java:650) [servlet-api.jar:na]
    at javax.servlet.http.HttpServlet.service(HttpServlet.java:731) [servlet-api.jar:na]
    at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:303) [catalina.jar:7.0.62]
    at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:208) [catalina.jar:7.0.62]
    at org.apache.tomcat.websocket.server.WsFilter.doFilter(WsFilter.java:52) [tomcat7-websocket.jar:7.0.62]
    at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:241) [catalina.jar:7.0.62]
    at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:208) [catalina.jar:7.0.62]
    at com.liferay.portal.kernel.servlet.filters.invoker.InvokerFilterChain.doFilter(InvokerFilterChain.java:116) [portal-service.jar:na]
    at sun.reflect.GeneratedMethodAccessor910.invoke(Unknown Source) ~[na:na]
    at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43) ~[na:1.8.0_131]
    at java.lang.reflect.Method.invoke(Method.java:498) ~[na:1.8.0_131]
    at com.liferay.portal.kernel.bean.ClassLoaderBeanHandler.invoke(ClassLoaderBeanHandler.java:67) [portal-service.jar:na]
    at com.sun.proxy.$Proxy833.doFilter(Unknown Source) [na:na]
    at com.liferay.portal.kernel.servlet.filters.invoker.InvokerFilterChain.doFilter(InvokerFilterChain.java:116) [portal-service.jar:na]
    at com.liferay.portal.kernel.servlet.filters.invoker.InvokerFilterChain.processDirectCallFilter(InvokerFilterChain.java:165) [portal-service.jar:na]
    at com.liferay.portal.kernel.servlet.filters.invoker.InvokerFilterChain.doFilter(InvokerFilterChain.java:96) [portal-service.jar:na]
    at com.liferay.portal.kernel.servlet.PortalClassLoaderFilter.doFilter(PortalClassLoaderFilter.java:74) [portal-service.jar:na]
    at com.liferay.portal.kernel.servlet.filters.invoker.InvokerFilterChain.processDoFilter(InvokerFilterChain.java:204) [portal-service.jar:na]
    at com.liferay.portal.kernel.servlet.filters.invoker.InvokerFilterChain.doFilter(InvokerFilterChain.java:109) [portal-service.jar:na]
    at com.liferay.portal.kernel.servlet.filters.invoker.InvokerFilter.doFilter(InvokerFilter.java:119) [portal-service.jar:na]
    at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:241) [catalina.jar:7.0.62]
    at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:208) [catalina.jar:7.0.62]
    at org.apache.catalina.core.StandardWrapperValve.invoke(StandardWrapperValve.java:220) [catalina.jar:7.0.62]
    at org.apache.catalina.core.StandardContextValve.invoke(StandardContextValve.java:122) [catalina.jar:7.0.62]
    at org.apache.catalina.authenticator.AuthenticatorBase.invoke(AuthenticatorBase.java:505) [catalina.jar:7.0.62]
    at org.apache.catalina.core.StandardHostValve.invoke(StandardHostValve.java:170) [catalina.jar:7.0.62]
    at org.apache.catalina.valves.ErrorReportValve.invoke(ErrorReportValve.java:103) [catalina.jar:7.0.62]
    at org.apache.catalina.valves.AccessLogValve.invoke(AccessLogValve.java:957) [catalina.jar:7.0.62]
    at org.apache.catalina.valves.RemoteIpValve.invoke(RemoteIpValve.java:683) [catalina.jar:7.0.62]
    at org.gcube.portal.threadlocalexec.SmartGearsPortalValve.invoke(SmartGearsPortalValve.java:69) [threadlocal-vars-cleaner-2.1.0-4.13.0-134368.jar:na]
    at org.apache.catalina.core.StandardEngineValve.invoke(StandardEngineValve.java:116) [catalina.jar:7.0.62]
    at org.apache.catalina.ha.tcp.ReplicationValve.invoke(ReplicationValve.java:333) [catalina-ha.

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jar:7.0.62]
    at org.apache.catalina.connector.CoyoteAdapter.service(CoyoteAdapter.java:423) [catalina.jar:7.0.62]
    at org.apache.coyote.ajp.AjpProcessor.process(AjpProcessor.java:190) [tomcat-coyote.jar:7.0.62]
]
    at org.apache.coyote.AbstractProtocol$AbstractConnectionHandler.process(AbstractProtocol.java:620) [tomcat-coyote.jar:7.0.62]
    at org.apache.tomcat.util.net.JIoEndpoint$SocketProcessor.run(JIoEndpoint.java:316) [tomcat-coyote.jar:7.0.62]
    at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1142) [na:1.8.0_131]
    at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:617) [na:1.8.0_131]
    at org.apache.tomcat.util.threads.TaskThread$WrappingRunnable.run(TaskThread.java:61) [tomcat-coyote.jar:7.0.62]
    at java.lang.Thread.run(Thread.java:748) [na:1.8.0_131]
2019-01-04 16:10:28,464 ERROR o.g.p.u.s.s.FilePreviewer [ajp-bio-8009-exec-16,storeAndGetFile:332][PORTAL] 1400874019 [ajp-bio-8009-exec-16] ERROR org.gcube.portlets.user.shareupdates.server.FilePreviewer - The resource at url doesn't exist
2019-01-04 16:10:28,465 WARN o.g.p.u.s.s.FilePreviewer [ajp-bio-8009-exec-16,saveThumbnailOnFTPAndGetUrl:367][PORTAL] 1400874020 [ajp-bio-8009-exec-16] WARN org.gcube.portlets.user.shareupdates.server.FilePreviewer - the file at url doesn't exist
2019-01-04 16:10:28,465 INFO o.g.p.u.s.s.ShareUpdateServiceImpl [ajp-bio-8009-exec-16,sharePostWithLinkPreview:174][PORTAL] 1400874020 [ajp-bio-8009-exec-16] INFO org.gcube.portlets.user.shareupdates.server.ShareUpdateServiceImpl - Attempting to save Feed with text: Per il progetto <a class="link" style="font-size:14px;" href="?aGFzaHRhZ0lkZW50aWZpY2F0aW9uUGFyYWlldGVy=I3BlcmZvcmlmaXNo">#performfish</a>, siamo in affanno per una serie di congiunzioni astrali e per una progettazione non esemplare riportata nel DoA del progetto. Purtroppo possiamo farci poco se non provare a rilasciare una prima versione di quanto promesso. Questo richiede uno sforzo di tutti quelli che possono contribuire. Chiedo a Francesco Mangiacrapa , Massimiliano Assante , Giancarlo Panichi, Fabio Sinibaldi e Gianpaolo Coro di incontrarci lunedì prossimo. Per me va bene sia la mattina tra le 10:30 e le 12:30 che il pomeriggio ma non tra le 14 e le 15:30. Fatemi sapere per favore.&nbsp;&nbsp; <br/>&nbsp;&nbsp; <br/> Buon inizio d'anno a tutti. Level: SINGLE_VRE Timeline=/d4science.research-infrastructures.eu/FARM/D4STeam
2019-01-04 16:10:28,748 INFO o.g.a.s.ApplicationNotificationsManager [ajp-bio-8009-exec-16,setContext:127][PORTAL] 1400874303 [ajp-bio-8009-exec-16] INFO org.gcube.applicationsupportlayer.social.ApplicationNotificationsManager - ApplicationNotificationsManager setContext for Site: https://services.d4science.org
2019-01-04 16:10:28,749 INFO o.g.a.s.ApplicationNotificationsManager [ajp-bio-8009-exec-16,setContext:128][PORTAL] 1400874304 [ajp-bio-8009-exec-16] INFO org.gcube.applicationsupportlayer.social.ApplicationNotificationsManager - siteLandingPagePath: /group/d4science-services-gateway
2019-01-04 16:10:28,749 INFO o.g.a.s.ApplicationNotificationsManager [ajp-bio-8009-exec-16,setContext:129][PORTAL] 1400874304 [ajp-bio-8009-exec-16] INFO org.gcube.applicationsupportlayer.social.ApplicationNotificationsManager - senderEmail: services@d4science.org
2019-01-04 16:10:28,749 INFO o.g.a.s.ApplicationNotificationsManager [ajp-bio-8009-exec-16,setContext:130][PORTAL] 1400874304 [ajp-bio-8009-exec-16] INFO org.gcube.applicationsupportlayer.social.ApplicationNotificationsManager - portalName: services@d4science.org

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Related issues:

Related to D4Science Infrastructure - Upgrade #13153: Infra-gateways first up...

Completed

Jan 16, 2019

Jan 16, 2019

History

#1 - Jan 04, 2019 05:21 PM - Massimiliano Assante

- Status changed from New to In Progress

#2 - Jan 04, 2019 05:39 PM - Massimiliano Assante

- % Done changed from 0 to 50

Could not reproduce, the issue is due to the fact that it seems that arrives an empty mentioned id somehow. Patching with a check before parsing it.

#3 - Jan 04, 2019 05:43 PM - Massimiliano Assante

- Subject changed from Share Updates mentioning in D4STeam VRE does not work to Share Updates mentioning in some VRE may not work

#5 - Jan 16, 2019 10:05 AM - Massimiliano Assante

- Related to Upgrade #13153: Infra-gateways first update to gCube 4.13.1 added

#6 - Jan 16, 2019 10:47 AM - Massimiliano Assante

- Status changed from In Progress to Closed

Closing the incident for the moment, hoping that the patch fixes the issue.