D4Science Infrastructure - Incident #12978

Scoial Networking provide a '500 Internal Server Error' status code in certain contexts

Dec 05, 2018 09:26 AM - Luca Frosini

Status:	Rejected		**Start date:**	Dec 05, 2018
Priority:	High		**Due date:**	
Assignee:	Massimiliano Assante		**% Done:**	100%
Category:	Application		**Estimated time:**	0.00 hour
Target version:	infrastructure core services			
Infrastructure:	Production			

Description

The invoked REST API is:

```
http://socialnetworking1.d4science.org:80/social-networking-library-ws/rest/2/users/get-all-userna
mes?gcube-token=XXXXXXXXXX
```

The contexts were the returned status code is 500 are:

- /d4science.research-infrastructures.eu/D4Research/BOBLME_HilsaAWG
- /d4science.research-infrastructures.eu/D4Research/EOSCPortfolio
- /d4science.research-infrastructures.eu/D4Research/FAIR_DM
- /d4science.research-infrastructures.eu/FARM/AquaMaps
- /d4science.research-infrastructures.eu/gCubeApps/ICOS_ETC

History

#1 - Dec 05, 2018 09:27 AM - Luca Frosini

- Subject changed from Scoial Networking provide a 500 Internal Server Error in certain contexts to Scoial Networking provide a '500 Internal Server Error' status code in certain contexts

- Description updated

#2 - Dec 05, 2018 09:27 AM - Luca Frosini

- Description updated

#3 - Dec 05, 2018 09:54 AM - Massimiliano Assante

- Status changed from New to Rejected

The listed VRE scopes belong to undeployed VREs, these no longer existing on the gateway but it could be that the scopes are still present in the monitor. @roberto.cirillo@isti.cnr.it is aware of this issue and have a ticket assigned

#4 - Dec 05, 2018 10:50 AM - Luca Frosini

So you have to fix the resources on IS

#5 - Dec 05, 2018 10:50 AM - Luca Frosini

@massimiliano.assante@isti.cnr.it please relate the ticket