

D4Science Infrastructure - Incident #12896

GRSF_Admin - RStudio unavailable

Nov 19, 2018 09:10 AM - Emmanuel Blondel

Status:	Closed	Start date:	Nov 19, 2018
Priority:	Normal	Due date:	
Assignee:	_InfraScience Systems Engineer	% Done:	100%
Category:		Estimated time:	0.00 hour
Target version:	UnSprintable		
Infrastructure:	Production		
Description			
Error (400) : this resource cannot process this request because it is malformed Stacktrace: <pre>org.gcube.smartgears.handlers.application.request.RequestException: RConnector cannot be called in scope /d4science.research-infrastructure.eu/FARM/GRSF_Admin at org.gcube.smartgears.handlers.application.request.RequestException.toException(RequestException.java:110) at org.gcube.smartgears.handlers.application.request.RequestException.fire(RequestException.java:94) at org.gcube.smartgears.handlers.application.request.RequestValidator.validateScopeCall(RequestValidator.java:98) at org.gcube.smartgears.handlers.application.request.RequestValidator.handleRequest(RequestValidator.java:59) at org.gcube.smartgears.handlers.application.RequestHandler.onEvent(RequestHandler.java:58) at org.gcube.smartgears.handlers.application.RequestHandler.onEvent(RequestHandler.java:21) at org.gcube.smartgears.handlers.Pipeline.forward(Pipeline.java:65) at org.gcube.smartgears.handlers.Pipeline.forward(Pipeline.java:72) at org.gcube.smartgears.managers.RequestManager.doFilter(RequestManager.java:86) at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:241) at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:208) at org.apache.catalina.core.StandardWrapperValve.invoke(StandardWrapperValve.java:220) at org.apache.catalina.core.StandardContextValve.invoke(StandardContextValve.java:122) at org.apache.catalina.authenticator.AuthenticatorBase.invoke(AuthenticatorBase.java:501) at org.apache.catalina.core.StandardHostValve.invoke(StandardHostValve.java:170) at org.apache.catalina.valves.ErrorReportValve.invoke(ErrorReportValve.java:98) at org.apache.catalina.valves.AccessLogValve.invoke(AccessLogValve.java:950) at org.apache.catalina.valves.RemoteIpValve.invoke(RemoteIpValve.java:683) at org.apache.catalina.core.StandardEngineValve.invoke(StandardEngineValve.java:116) at org.apache.catalina.connector.CoyoteAdapter.service(CoyoteAdapter.java:408) at org.apache.coyote.http11.AbstractHttp11Processor.process(AbstractHttp11Processor.java:1041) at org.apache.coyote.AbstractProtocol\$AbstractConnectionHandler.process(AbstractProtocol.java:607) at org.apache.tomcat.util.net.JIoEndpoint\$SocketProcessor.run(JIoEndpoint.java:313) at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1142) at java.util.concurrent.ThreadPoolExecutor\$Worker.run(ThreadPoolExecutor.java:617) at java.lang.Thread.run(Thread.java:748)</pre>			

History

#1 - Nov 19, 2018 09:46 AM - Roberto Cirillo

- Status changed from New to In Progress
- Assignee changed from _InfraScience Systems Engineer to Roberto Cirillo

#2 - Nov 19, 2018 10:10 AM - Roberto Cirillo

- Assignee changed from Roberto Cirillo to _InfraScience Systems Engineer

Seems to be a hostname problem on the following garr VM: ip-90-147-167-29.ct1.garrservices.it

The /etc/hostname file shows an hostname (rstudio-2) different from the one present in Smartgears/container.xml.

I've tried to change the hostname in /etc/hostname but nothing change.
Please @andrea.dellamico@isti.cnr.it could you take a look?

#3 - Nov 19, 2018 10:46 AM - Roberto Cirillo

@emmanuel.blondel1@gmail.com now your user is working on GRSF_Admin VRE.
Please could you check?

#4 - Nov 19, 2018 10:59 AM - Emmanuel Blondel

- *Status changed from In Progress to Resolved*
- *% Done changed from 0 to 100*

Thank you, it works

#5 - Nov 19, 2018 06:41 PM - Andrea Dell'Amico

- *Status changed from Resolved to Closed*