

D4Science Infrastructure - Support #12864

Nagios down

Nov 13, 2018 09:56 AM - Roberto Cirillo

Status:	Closed	Start date:	Nov 13, 2018
Priority:	Normal	Due date:	
Assignee:	_InfraScience Systems Engineer	% Done:	100%
Category:	System Application	Estimated time:	0.00 hour
Infrastructure:	Pre-Production, Production		
Description If I try to check the service alert, I've a message error: Whoops! Error: Could not read host and service status information! The most common cause of this error message (especially for new users), is the fact that Nagios is not actually running. If Nagios is indeed not running, this is a normal error message. It simply indicates that the CGIs could not obtain the current status of hosts and services that are being monitored. If you've just installed things, make sure you read the documentation on starting Nagios . Some other things you should check in order to resolve this error include: Check the Nagios log file for messages relating to startup or status data errors. Always verify configuration options using the -v command-line option before starting or restarting Nagios! Make sure you read the documentation on installing, configuring and running Nagios thoroughly before continuing. If all else fails, try sending a message to one of the mailing lists. More information can be found at http://www.nagios.org. Please could you check?			

History

#1 - Nov 13, 2018 10:17 AM - Tommaso Piccioli

- Status changed from New to In Progress
- % Done changed from 0 to 100

Nagios restarted, now I'm searching the cause of the down.

#2 - Nov 28, 2018 01:14 PM - Andrea Dell'Amico

- Status changed from In Progress to Closed