

D4Science Infrastructure - Incident #12696

geonetwork-spatialdata.d4science.org denied access to database

Oct 15, 2018 05:03 PM - Fabio Sinibaldi

Status:	Closed	Start date:	Oct 15, 2018
Priority:	Urgent	Due date:	
Assignee:	_InfraScience Systems Engineer	% Done:	100%
Category:	Application	Estimated time:	0.00 hour
Target version:	No Sprint		
Infrastructure:	Production		

Description

Node configuration seems faulty. From logs I can see the following error (seemingly the cause of other following ones) :

```
Cannot create PoolableConnectionFactory (FATAL: no pg_hba.conf entry for host "146.48.123.40", user "geonetwork-spatialdata-lab", database "geonetwork-spatialdata-lab", SSL off)
```

History

#1 - Oct 15, 2018 05:05 PM - Andrea Dell'Amico

- Description updated

#2 - Oct 15, 2018 05:12 PM - Andrea Dell'Amico

- Status changed from New to In Progress

- % Done changed from 0 to 100

I just reloaded the postgresql service to be on the safe side, but in the logs I saw:

```
2018-10-15 16:59:43.413 CEST [19806] geonetwork-spatialdata-lab@geonetwork-spatialdata-lab LOG: connection authorized: user=geonetwork-spatialdata-lab database=geonetwork-spatialdata-lab
2018-10-15 16:59:43.413 CEST [19803] geonetwork-spatialdata-lab@geonetwork-spatialdata-lab LOG: connection authorized: user=geonetwork-spatialdata-lab database=geonetwork-spatialdata-lab
2018-10-15 16:59:44.852 CEST [19808] [unknown]@[unknown] LOG: connection received: host=geonetwork-spatialdata.d4science.org port=60133
2018-10-15 16:59:44.854 CEST [19808] geonetwork-spatialdata-lab@geonetwork-spatialdata-lab LOG: connection authorized: user=geonetwork-spatialdata-lab database=geonetwork-spatialdata-lab
```

I reloaded the service after that time.

#3 - Oct 15, 2018 06:02 PM - Fabio Sinibaldi

- Status changed from In Progress to Closed

GeoNetwork is now connected and the error is no more stated in the webapp logs.