D4Science Infrastructure - Incident #12655

workspace down: postgres filesystem is no more accessible

Oct 11, 2018 09:42 AM - Roberto Cirillo

Status: Closed Start date: Oct 11, 2018

Priority: Immediate Due date:

Category:System ApplicationEstimated time:0.00 hourTarget version:UnSprintable

Infrastructure: Production

Description

the postgres db hosted on

workspace-repository-pg.d4science.org

is down and if i try to restart it, I've got the following error:

Error: /data/db/postgresql/9.6/main is not accessible or does not exist

The folder is not readable:

root@workspace-repository-pg:~# ls /data
ls: cannot access /data: Input/output error

History

#1 - Oct 11, 2018 09:56 AM - Tommaso Piccioli

- Status changed from New to Closed

Postgresql disk reactivated

#2 - Oct 11, 2018 09:57 AM - Roberto Cirillo

- % Done changed from 0 to 100

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