

D4Science Infrastructure - Incident #12182

Social Networking service not working

Jul 18, 2018 12:29 PM - Massimiliano Assante

Status:	Closed	Start date:	Jul 18, 2018
Priority:	Urgent	Due date:	
Assignee:	Roberto Cirillo	% Done:	100%
Category:	System Application	Estimated time:	0.00 hour
Target version:	D4Science Infrastructure upgrade to gCube 4.12		
Infrastructure:	Production		
Description			
Any call to the social networking service generate t			
HTTP Status 500 - Cannot call sendError() after the response has been committed			
The following exception is thrown in the logs:			
<pre>javax.servlet.ServletException: org.glassfish.jersey.server.ContainerException: java.lang.NoClassDef efFoundError: org/gcube/portal/social/networking/ws/outputs/ResponseBean at org.glassfish.jersey.servlet.WebComponent.serviceImpl(WebComponent.java:489) at org.glassfish.jersey.servlet.WebComponent.service(WebComponent.java:427) at org.glassfish.jersey.servlet.ServletContainer.service(ServletContainer.java:388) at org.glassfish.jersey.servlet.ServletContainer.service(ServletContainer.java:341) at org.glassfish.jersey.servlet.ServletContainer.service(ServletContainer.java:228) at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.jav a:303) at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:208) at org.gcube.smartgears.managers.RequestManager.doFilter(RequestManager.java:95) at org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.jav a:241) at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:208) at org.apache.catalina.core.StandardWrapperValve.invoke(StandardWrapperValve.java:220) at org.apache.catalina.core.StandardContextValve.invoke(StandardContextValve.java:122) at org.apache.catalina.authenticator.AuthenticatorBase.invoke(AuthenticatorBase.java:501) at org.apache.catalina.core.StandardHostValve.invoke(StandardHostValve.java:170) at org.apache.catalina.valves.ErrorReportValve.invoke(ErrorReportValve.java:98) at org.apache.catalina.valves.AccessLogValve.invoke(AccessLogValve.java:950) at org.apache.catalina.valves.RemoteIpValve.invoke(RemoteIpValve.java:683) at org.apache.catalina.core.StandardEngineValve.invoke(StandardEngineValve.java:116) at org.apache.catalina.connector.CoyoteAdapter.service(CoyoteAdapter.java:408) at org.apache.coyote.http11.AbstractHttp11Processor.process(AbstractHttp11Processor.java:1041) at org.apache.coyote.AbstractProtocol\$AbstractConnectionHandler.process(AbstractProtocol.java: 607) at org.apache.tomcat.util.net.JIoEndpoint\$SocketProcessor.run(JIoEndpoint.java:313) at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1149) at java.util.concurrent.ThreadPoolExecutor\$Worker.run(ThreadPoolExecutor.java:624) at java.lang.Thread.run(Thread.java:748)</pre>			
Related issues:			
Related to D4Science Infrastructure - Task #12183: Please add nagios check to...			Closed Jul 18, 2018 Jul 20, 2018

History

#1 - Jul 18, 2018 12:50 PM - Roberto Cirillo

- Status changed from New to In Progress

#2 - Jul 18, 2018 12:51 PM - Roberto Cirillo

I see a Too Many Open File exception. I'm going to investigate.

#3 - Jul 18, 2018 12:52 PM - Massimiliano Assante

- *Related to Task #12183: Please add nagios check to monitor the correct functioning of social networking service* added

#4 - Jul 18, 2018 03:14 PM - Massimiliano Assante

- *Status changed from In Progress to Closed*

- *% Done changed from 0 to 100*

The service seem to work now. Thanks