

D4Science Infrastructure - Incident #12176

garr site is not reachable

Jul 17, 2018 10:42 AM - Roberto Cirillo

Status:	Closed	Start date:	Jul 17, 2018
Priority:	Urgent	Due date:	
Assignee:	_InfraScience Systems Engineer	% Done:	100%
Category:	Other	Estimated time:	0.00 hour
Target version:	UnSprintable		
Infrastructure:	Production		
Description			
I'm not able to connect to any garr host			

History

#2 - Jul 17, 2018 11:09 AM - Pasquale Pagano

- Priority changed from Normal to Urgent

#4 - Jul 17, 2018 12:20 PM - Andrea Dell'Amico

- Status changed from New to In Progress

The problem is under investigation by the GARR people.

#5 - Jul 18, 2018 03:51 PM - Andrea Dell'Amico

- Status changed from In Progress to Closed

- % Done changed from 0 to 100

The problem has been solved by the GARR technical support. It seems that it was caused by a problem on the Neutron gateways.