

## D4Science Infrastructure - Incident #12086

### ssk.parthenos-project.eu disappeared

Jul 02, 2018 10:38 AM - Andrea Dell'Amico

<b>Status:</b>	Closed	<b>Start date:</b>	Jul 02, 2018
<b>Priority:</b>	Urgent	<b>Due date:</b>	
<b>Assignee:</b>	Achille Felicetti	<b>% Done:</b>	100%
<b>Category:</b>	System Application	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	UnSprintable		
<b>Infrastructure:</b>	Production		
<b>Description</b>			
The certification renewal for ssk-application.parthenos.d4science.org and ssk.parthenos-project.eu is failing because the hostname ssk.parthenos-project.eu does not exist anymore. Is it wanted? Does the service must be dismissed, or I'll simply delete the ssk.parthenos-project.eu hostname from the certificates list?			

### History

#### #1 - Jul 02, 2018 10:57 AM - Massimiliano Assante

Let me ask Achille @achille.felicetti@gmail.com about this as PIN is managing the hostname

#### #2 - Jul 09, 2018 04:26 PM - Andrea Dell'Amico

Any news? The certificate is going to expire in three weeks, if there are no plans to restore ssk.parthenos-project.eu I'll remove it from the certificates configurations. Otherwise, the renewal of ssk-application.parthenos.d4science.org will fail too.

#### #3 - Jul 09, 2018 04:30 PM - Massimiliano Assante

- Assignee changed from Massimiliano Assante to Achille Felicetti

#### #4 - Jul 10, 2018 09:12 AM - Achille Felicetti

The issue was due to a transfer of domain during which the ssk subdomain was lost. I recreated it and set the CNAME record correctly. Now everything should work. Sorry for the inconvenience and thank you for your patience.

Ciao,  
Achille

#### #5 - Jul 10, 2018 09:14 AM - Achille Felicetti

- Status changed from New to Closed